NHS

England

Cancer Patient Experience Survey

2022 Results

Imperial College Healthcare NHS Trust

Published July 2023

Executive Summary

Questions Above Expected Range

	Case Mix Adjusted Scores			National Score
	2022 Score	Lower Expected Range	Upper Expected Range	
Q58. Cancer research opportunities were discussed with patient	**59%**	33%	53%	**43%**

Questions Below Expected Range

	Case Mix Adjusted Scores			National Score
	2022 Score	Lower Expected Range	Upper Expected Range	
Q2. Patient only spoke to primary care professional once or twice before cancer diagnosis	**70%**	73%	82%	**78%**
Q18. Patient found it very or quite easy to contact their main contact person	**79%**	80%	88%	**84%**
Q20. Treatment options were explained in a way the patient could completely understand	**79%**	79%	85%	**82%**
Q39. Patient was always able to discuss worries and fears with hospital staff while being treated as an outpatient or day case	**73%**	75%	82%	**78%**
Q41_2. Beforehand patient completely had enough understandable information about chemotherapy	**81%**	82%	89%	**85%**
Q43. Patient felt the length of waiting time at clinic and day unit for cancer treatment was about right	**60%**	71%	85%	**78%**
Q44. Possible side effects from treatment were definitely explained in a way the patient could understand	**71%**	71%	77%	**74%**
Q45. Patient was always offered practical advice on dealing with any immediate side effects from treatment	**63%**	66%	73%	**69%**
Q47. Patient felt possible long-term side effects were definitely explained in a way they could understand in advance of their treatment	**55%**	55%	63%	**59%**
Q48. Patient was definitely able to discuss options for managing the impact of any long-term side effects	**47%**	48%	58%	**53%**
Q50. During treatment, the patient definitely got enough care and support at home from community or voluntary services	**42%**	45%	57%	**51%**
Q53. After treatment, the patient definitely could get enough emotional support at home from community or voluntary services	**21%**	24%	38%	**31%**

Introduction

The National Cancer Patient Experience Survey 2022 is the 12th iteration of the survey first undertaken in 2010. It has been designed to monitor progress on cancer care; to provide information to drive local quality improvements; to assist commissioners and providers of cancer care; and to inform the work of the various charities and stakeholder groups supporting cancer patients.

The survey was overseen by a national Cancer Patient Experience Advisory Group. This Advisory Group set the principles and objectives of the survey programme and guided questionnaire development. The survey was commissioned and managed by NHS England. The survey provider, Picker, is responsible for designing, running and analysing the survey.

The 2022 survey involved 133 NHS Trusts. Out of 115,662 people, 61,268 people responded to the survey, yielding a response rate of 53%.

Methodology

Eligibility, fieldwork and survey methods

The sample for the survey included all adult (aged 16 and over) NHS patients, with a confirmed primary diagnosis of cancer, discharged from an NHS Trust after an inpatient episode or day case attendance for cancer related treatment in the months of April, May and June 2022. The fieldwork for the survey was undertaken between November 2022 and February 2023.

As in the previous seven years, the survey used a mixed mode methodology. Questionnaires were sent by post, with two reminders where necessary, but also included an option to complete the questionnaire online. A Freephone helpline and email was available for respondents to opt out, ask questions about the survey, enable them to complete their questionnaire over the phone and provide access to a translation and interpreting facility for those whose first language was not English.

Case-mix adjustment

Both unadjusted and adjusted scores are presented in this report. Case-mix adjusted scores allow us to account for the impact that differing patient populations might have on results. By using the case-mix adjusted estimates we can obtain a greater understanding of how a Trust is performing given their patient population. The factors taken into account in this case-mix adjustment are Male/Female/Non-binary/Other, age, ethnicity, deprivation, and cancer type.

Unadjusted data should be used to see the actual responses from patients relating to the Trust. Case-mix adjusted data, together with expected ranges, should be used to understand whether the results are significantly higher or lower than national results taking account of the patient mix.

Scoring methodology

Sixty-one questions from the questionnaire are scored as these questions relate directly to patient experience. For all but one question (Q59), the score shows the percentage of respondents who gave the most favourable response to a question. For Q59, respondents rate their overall care on a scale of 0 to 10, of which the average was calculated for this question's score. The percentages in this report have been rounded to the nearest percentage point. Therefore, in some cases the figures do not appear to add up to 100%.

Please note that following a review of the scoring methodology, a change was made to the scoring of Q12 such that the response option "No, I was told by letter or email" is no longer considered neutral.

Statistical significance

In the reporting of 2022 results, appropriate statistical tests have been undertaken to identify unadjusted scores for which the change over time is 'statistically significant'. A statistically significant difference means that the change in the result is very unlikely to have occurred by chance.

Suppression

Data is suppressed for two reasons: to ensure unreliable results based on very small numbers of respondents are not released, and to prevent individuals being identifiable in the data.

In cases where a result is based on fewer than 10 responses, the result has been suppressed. For example, where fewer than 10 people answered a question from a particular Trust, the results are not shown for that question for that Trust.

For Trusts with an eligible population of 1,000 or fewer, data relating to the respondent and their condition has been suppressed where 5 people or fewer were in a particular category. In instances where only one has been suppressed, the next lowest category has been suppressed to prevent back calculation from the total number of responses.

Additional suppression

Additional suppression happens if only **one** Trust has a score suppressed. If this happens, we will suppress another Trust's results (both the Trust level and subgroup results for the question) based on the next lowest number of respondents for the score. We do this so that the national score cannot be used to work out the score for the individual Trust.

The same rule applies to groups in each subgroup breakdown. For example, if only **one** Trust has the 85+ age group suppressed for Q25 we will need to suppress another Trust's results for the 85+ age group on Q25. This suppression is based on the 85+ age group with the next lowest number of respondents for Q25.

Understanding the results

This report shows how this Trust scored for each question in the survey compared with national results. It is aimed at helping individual Trusts to understand their performance and identify areas for local improvement. Below is a description of the type of results presented within this report and how to understand them.

Expected range charts

The expected range charts in this report show a bar with the lowest and highest score received for each question nationally. Within this bar, an expected range is given (within the grey bar) and a black diamond represents the actual score for this Trust.

Trusts whose score is above the upper limit of the expected range (in the dark blue) are positive outliers, with a score statistically significantly higher than the national mean. This indicates that the Trust performs better than what Trusts of the same size and demographics are expected to perform. The opposite is true if the score is below the lower limit of the expected range (in the light blue); these are negative outliers. For scores within the expected range (in the grey), the score is what we would expect given the Trust's size and demographics.

Comparability tables

The comparability tables show the 2021 and 2022 unadjusted scores for this Trust for each scored question. If there is a statistically significant change from 2021 an arrow will be presented for the direction of change.

The adjusted 2022 score will also be presented for each scored question along with the lower and upper expected range and national score. Scores above the upper limit of the expected range will be highlighted dark blue, scores below the lower limit of the expected range will be highlighted light blue, and scores within the lower and upper limit of the expected ranges will be highlighted grey.

Sub-group breakdowns

Unadjusted scores are shown for tumour type, Male/Female/Non-binary/Other, age, IMD quintile, long-term condition status and ethnicity breakdowns. Unadjusted scores for the same sub-group across different Trusts may not be comparable, as they do not account for the impact that differing patient populations might have on results.

Tumour type tables

The tumour type tables show the unadjusted scores for each scored question for each of the 13 tumour groups. Central nervous system is abbreviated as 'CNS' and lower gastrointestinal tract is abbreviated as 'LGT' throughout this report.

Age group tables

The age group tables show the unadjusted scores for each scored question for each of the eight age groups.

Male/Female/Non-binary/Other tables

These tables show the unadjusted scores for the following groups male; female; non-binary; prefer to self-describe; and prefer not to say.

Ethnicity tables

The ethnicity tables show the unadjusted scores for six ethnicity groups.

Long-term condition status tables

The long-term condition status tables show the unadjusted scores for two groups: those who indicate they have one or more long term conditions and those who indicate that they have no long-term conditions.

IMD quintile tables

The IMD quintile tables show the unadjusted scores for five quintiles based on relative disadvantage, with quintile 1 being the most deprived and quintile 5 being the least deprived.

Year on year charts

The year on year charts show two columns representing the unadjusted scores of the last two years (2021 and 2022) for each scored question.

Further information

This research was carried out in accordance with the international standard for organisations conducting social research (accreditation to ISO20252:2012; certificate number GB08/74322). The 2022 survey data has been produced and published in line with the Code of Practice for Official Statistics.

For more information on the methodology, please see the Technical Document. It can be viewed along with the 2022 questionnaire and survey guidance on the website at www.ncpes.co.uk. For all other outputs at Trust level, please see the Excel tables and dashboards at www.ncpes.co.uk.

Response Rate

Overall Response Rate

741 patients responded out of a total of 1,862 patients, resulting in a response rate of 40%.

	Sample Size	Adjusted Sample	Completed	Response Rate
Overall response rate	1,923	1,862	741	40%
National	123,632	115,662	61,268	53%

Respondents by Survey Type

	Number of Respondents
Paper	558
Online	179
Phone	3
Translation Service	1
Total	**741**

Respondents by Tumour Group

	Number of Respondents
Brain / CNS	5
Breast	141
Colorectal / LGT	59
Gynaecological	61
Haematological	98
Head and Neck	22
Lung	31
Prostate	92
Sarcoma	0
Skin	5
Upper Gastro	58
Urological	52
Other	117
Total	**741**

Respondents by Ethnicity

	Number of Respondents
White	
English / Welsh / Scottish / Northern Irish / British	365
Irish	29
Gypsy or Irish Traveller	*
Any other White background	81
Mixed / Multiple Ethnicity	
White and Black Caribbean	*
White and Black African	*
White and Asian	11
Any other Mixed / multiple ethnic background	7
Asian or Asian British	
Indian	45
Pakistani	11
Bangladeshi	*
Chinese	*
Any other Asian background	25
Black / African / Caribbean / Black British	
African	28
Caribbean	44
Any other Black / African / Caribbean background	*
Other Ethnicity	
Arab	14
Any other ethnic group	11
Not given	
Not given	59
Total	**741**

Expected Range Charts

| | Lower Expected Range | | Within Expected Range | | Upper Expected Range | | ◆ Case Mix Adjusted Score |

The left outer edge of the bars is the lowest score achieved of all Trusts. The right outer edge of the bars is the highest score achieved of all Trusts.

SUPPORT FROM YOUR GP PRACTICE

Q2. Patient only spoke to primary care professional once or twice before cancer diagnosis — 70%

Q3. Referral for diagnosis was explained in a way the patient could completely understand — 63%

DIAGNOSTIC TESTS

Q5. Patient received all the information needed about the diagnostic test in advance — 91%

Q6. Diagnostic test staff appeared to completely have all the information they needed about the patient — 83%

Q7. Patient felt the length of time waiting for diagnostic test results was about right — 78%

Q8. Diagnostic test results were explained in a way the patient could completely understand — 77%

Q9. Enough privacy was always given to the patient when receiving diagnostic test results — 94%

FINDING OUT THAT YOU HAD CANCER

Q12. Patient was told they could have a family member, carer or friend with them when told diagnosis — 74%

Q13. Patient was definitely told sensitively that they had cancer — 73%

Q14. Cancer diagnosis explained in a way the patient could completely understand — 76%

Q15. Patient was definitely told about their diagnosis in an appropriate place — 87%

Q16. Patient was told they could go back later for more information about their diagnosis — 83%

SUPPORT FROM A MAIN CONTACT PERSON

Q17. Patient had a main point of contact within the care team — 90%

Q18. Patient found it very or quite easy to contact their main contact person — 79%

Q19. Patient found advice from main contact person was very or quite helpful — 95%

Expected Range Charts

| Lower Expected Range | Within Expected Range | Upper Expected Range | ◆ Case Mix Adjusted Score |

The left outer edge of the bars is the lowest score achieved of all Trusts. The right outer edge of the bars is the highest score achieved of all Trusts.

DECIDING ON THE BEST TREATMENT

Q20. Treatment options were explained in a way the patient could completely understand — 79%

Q21. Patient was definitely involved as much as they wanted to be in decisions about their treatment — 77%

Q22. Family and/or carers were definitely involved as much as the patient wanted them to be in decisions about treatment options — 82%

Q23. Patient could get further advice or a second opinion before making decisions about their treatment options — 51%

CARE PLANNING

Q24. Patient was definitely able to have a discussion about their needs or concerns prior to treatment — 71%

Q25. A member of their care team helped the patient create a care plan to address any needs or concerns — 93%

Q26. Care team reviewed the patient's care plan with them to ensure it was up to date — 99%

SUPPORT FROM HOSPITAL STAFF

Q27. Staff provided the patient with relevant information on available support — 91%

Q28. Patient definitely got the right level of support for their overall health and well being from hospital staff — 74%

Q29. Patient was offered information about how to get financial help or benefits — 60%

HOSPITAL CARE

Q31. Patient had confidence and trust in all of the team looking after them during their stay in hospital — 78%

Q32. Patient's family, or someone close, was definitely able to talk to a member of the team looking after the patient in hospital — 71%

Q33. Patient was always involved in decisions about their care and treatment whilst in hospital — 68%

Q34. Patient was always able to get help from ward staff when needed — 76%

Q35. Patient was always able to discuss worries and fears with hospital staff — 65%

Q36. Hospital staff always did everything they could to help the patient control pain — 86%

Q37. Patient was always treated with respect and dignity while in hospital — 88%

Q38. Patient received easily understandable information about what they should or should not do after leaving hospital — 85%

Q39. Patient was always able to discuss worries and fears with hospital staff while being treated as an outpatient or day case — 73%

Expected Range Charts

Lower Expected Range	Within Expected Range	Upper Expected Range	◆ Case Mix Adjusted Score

The left outer edge of the bars is the lowest score achieved of all Trusts. The right outer edge of the bars is the highest score achieved of all Trusts.

YOUR TREATMENT

Scale: 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Q41_1. Beforehand patient completely had enough understandable information about surgery — 87%

Q41_2. Beforehand patient completely had enough understandable information about chemotherapy — 81%

Q41_3. Beforehand patient completely had enough understandable information about radiotherapy — 84%

Q41_4. Beforehand patient completely had enough understandable information about hormone therapy — 75%

Q41_5. Beforehand patient completely had enough understandable information about immunotherapy — 79%

Q42_1. Patient completely had enough understandable information about progress with surgery — 83%

Q42_2. Patient completely had enough understandable information about progress with chemotherapy — 76%

Q42_3. Patient completely had enough understandable information about progress with radiotherapy — 78%

Q42_4. Patient completely had enough understandable information about progress with hormone therapy — 70%

Q42_5. Patient completely had enough understandable information about progress with immunotherapy — 76%

Q43. Patient felt the length of waiting time at clinic and day unit for cancer treatment was about right — 60%

IMMEDIATE AND LONG TERM SIDE EFFECTS

Scale: 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Q44. Possible side effects from treatment were definitely explained in a way the patient could understand — 71%

Q45. Patient was always offered practical advice on dealing with any immediate side effects from treatment — 63%

Q46. Patient was given information that they could access about support in dealing with immediate side effects from treatment — 84%

Q47. Patient felt possible long-term side effects were definitely explained in a way they could understand in advance of their treatment — 55%

Q48. Patient was definitely able to discuss options for managing the impact of any long-term side effects — 47%

SUPPORT WHILE AT HOME

Scale: 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Q49. Care team gave family, or someone close, all the information needed to help care for the patient at home — 59%

Q50. During treatment, the patient definitely got enough care and support at home from community or voluntary services — 42%

Expected Range Charts

▉ Lower Expected Range	▉ Within Expected Range	▉ Upper Expected Range	◆ Case Mix Adjusted Score

The left outer edge of the bars is the lowest score achieved of all Trusts. The right outer edge of the bars is the highest score achieved of all Trusts.

CARE FROM YOUR GP PRACTICE

Q51. Patient definitely received the right amount of support from their GP practice during treatment — **43%**

Q52. Patient has had a review of cancer care by GP practice — **19%**

LIVING WITH AND BEYOND CANCER

Q53. After treatment, the patient definitely could get enough emotional support at home from community or voluntary services — **21%**

Q54. The right amount of information and support was offered to the patient between final treatment and the follow up appointment — **77%**

Q55. Patient was given enough information about the possibility and signs of cancer coming back or spreading — **60%**

YOUR OVERALL NHS CARE

Q56. The whole care team worked well together — **90%**

Q57. Administration of care was very good or good — **88%**

Q58. Cancer research opportunities were discussed with patient — **59%**

Q59. Patient's average rating of care scored from very poor to very good — **8.8**

Comparability tables

* Indicates where a score is not available due to suppression or a low base size.

▲ or ▼ Change 2021-2022: Indicates where 2022 score is significantly higher or lower than 2021 score.

** No score available for 2021.

<table>
<tr><td></td><td>Adjusted Score below Lower Expected Range</td></tr>
<tr><td></td><td>Adjusted Score between Upper and Lower Expected Ranges</td></tr>
<tr><td></td><td>Adjusted Score above Upper Expected Range</td></tr>
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SUPPORT FROM YOUR GP PRACTICE	Unadjusted Scores					Case Mix Adjusted Scores			National Score
	2021 n	2021 Score	2022 n	2022 Score	Change 2021-2022	2022 Score	Lower Expected Range	Upper Expected Range	
Q2. Patient only spoke to primary care professional once or twice before cancer diagnosis	318	**67%**	337	**63%**		**70%**	73%	82%	**78%**
Q3. Referral for diagnosis was explained in a way the patient could completely understand	393	**59%**	427	**61%**		**63%**	61%	70%	**65%**

DIAGNOSTIC TESTS	Unadjusted Scores					Case Mix Adjusted Scores			National Score
	2021 n	2021 Score	2022 n	2022 Score	Change 2021-2022	2022 Score	Lower Expected Range	Upper Expected Range	
Q5. Patient received all the information needed about the diagnostic test in advance	496	**92%**	569	**90%**		**91%**	90%	94%	**92%**
Q6. Diagnostic test staff appeared to completely have all the information they needed about the patient	529	**76%**	602	**81%**		**83%**	80%	86%	**83%**
Q7. Patient felt the length of time waiting for diagnostic test results was about right	531	**78%**	610	**76%**		**78%**	75%	82%	**78%**
Q8. Diagnostic test results were explained in a way the patient could completely understand	533	**72%**	614	**74%**		**77%**	75%	82%	**78%**
Q9. Enough privacy was always given to the patient when receiving diagnostic test results	534	**91%**	613	**93%**		**94%**	93%	96%	**95%**

FINDING OUT THAT YOU HAD CANCER	Unadjusted Scores					Case Mix Adjusted Scores			National Score
	2021 n	2021 Score	2022 n	2022 Score	Change 2021-2022	2022 Score	Lower Expected Range	Upper Expected Range	
Q12. Patient was told they could have a family member, carer or friend with them when told diagnosis	603	**68%**	668	**75%**		**74%**	71%	81%	**76%**
Q13. Patient was definitely told sensitively that they had cancer	650	**72%**	726	**72%**		**73%**	70%	77%	**74%**
Q14. Cancer diagnosis explained in a way the patient could completely understand	655	**73%**	734	**74%**		**76%**	73%	79%	**76%**
Q15. Patient was definitely told about their diagnosis in an appropriate place	645	**83%**	728	**86%**		**87%**	82%	88%	**85%**
Q16. Patient was told they could go back later for more information about their diagnosis	557	**82%**	626	**82%**		**83%**	81%	86%	**84%**

SUPPORT FROM A MAIN CONTACT PERSON	Unadjusted Scores					Case Mix Adjusted Scores			National Score
	2021 n	2021 Score	2022 n	2022 Score	Change 2021-2022	2022 Score	Lower Expected Range	Upper Expected Range	
Q17. Patient had a main point of contact within the care team	636	**91%**	705	**90%**		**90%**	89%	94%	**91%**
Q18. Patient found it very or quite easy to contact their main contact person	553	**78%**	592	**77%**		**79%**	80%	88%	**84%**
Q19. Patient found advice from main contact person was very or quite helpful	566	**94%**	604	**95%**		**95%**	94%	97%	**95%**

Comparability tables

*   Indicates where a score is not available due to suppression or a low base size.

▲ or ▼ Change 2021-2022: Indicates where 2022 score is significantly higher or lower than 2021 score.

** No score available for 2021.

	Adjusted Score below Lower Expected Range
	Adjusted Score between Upper and Lower Expected Ranges
	Adjusted Score above Upper Expected Range

DECIDING ON THE BEST TREATMENT	Unadjusted Scores					Case Mix Adjusted Scores			National Score
	2021 n	2021 Score	2022 n	2022 Score	Change 2021-2022	2022 Score	Lower Expected Range	Upper Expected Range	
Q20. Treatment options were explained in a way the patient could completely understand	627	**77%**	705	**77%**		**79%**	79%	85%	**82%**
Q21. Patient was definitely involved as much as they wanted to be in decisions about their treatment	650	**73%**	724	**75%**		**77%**	76%	82%	**79%**
Q22. Family and/or carers were definitely involved as much as the patient wanted them to be in decisions about treatment options	519	**73%**	570	**80%**	▲	**82%**	76%	83%	**80%**
Q23. Patient could get further advice or a second opinion before making decisions about their treatment options	355	**53%**	407	**53%**		**51%**	47%	57%	**52%**

CARE PLANNING	Unadjusted Scores					Case Mix Adjusted Scores			National Score
	2021 n	2021 Score	2022 n	2022 Score	Change 2021-2022	2022 Score	Lower Expected Range	Upper Expected Range	
Q24. Patient was definitely able to have a discussion about their needs or concerns prior to treatment	586	**69%**	664	**69%**		**71%**	68%	75%	**71%**
Q25. A member of their care team helped the patient create a care plan to address any needs or concerns	358	**90%**	413	**92%**		**93%**	91%	95%	**93%**
Q26. Care team reviewed the patient's care plan with them to ensure it was up to date	282	**99%**	330	**98%**		**99%**	97%	100%	**99%**

SUPPORT FROM HOSPITAL STAFF	Unadjusted Scores					Case Mix Adjusted Scores			National Score
	2021 n	2021 Score	2022 n	2022 Score	Change 2021-2022	2022 Score	Lower Expected Range	Upper Expected Range	
Q27. Staff provided the patient with relevant information on available support	556	**89%**	629	**90%**		**91%**	87%	93%	**90%**
Q28. Patient definitely got the right level of support for their overall health and well being from hospital staff	647	**71%**	729	**72%**		**74%**	72%	79%	**76%**
Q29. Patient was offered information about how to get financial help or benefits	359	**65%**	415	**60%**		**60%**	60%	75%	**67%**

HOSPITAL CARE	Unadjusted Scores					Case Mix Adjusted Scores			National Score
	2021 n	2021 Score	2022 n	2022 Score	Change 2021-2022	2022 Score	Lower Expected Range	Upper Expected Range	
Q31. Patient had confidence and trust in all of the team looking after them during their stay in hospital	325	**75%**	382	**76%**		**78%**	74%	83%	**79%**
Q32. Patient's family, or someone close, was definitely able to talk to a member of the team looking after the patient in hospital	255	**58%**	298	**70%**		**71%**	60%	71%	**66%**
Q33. Patient was always involved in decisions about their care and treatment whilst in hospital	320	**68%**	374	**66%**		**68%**	65%	74%	**70%**
Q34. Patient was always able to get help from ward staff when needed	321	**74%**	377	**75%**		**76%**	67%	78%	**73%**
Q35. Patient was always able to discuss worries and fears with hospital staff	309	**61%**	368	**63%**		**65%**	59%	69%	**64%**
Q36. Hospital staff always did everything they could to help the patient control pain	295	**81%**	329	**84%**		**86%**	80%	88%	**84%**
Q37. Patient was always treated with respect and dignity while in hospital	323	**85%**	380	**87%**		**88%**	85%	91%	**88%**
Q38. Patient received easily understandable information about what they should or should not do after leaving hospital	310	**88%**	369	**84%**		**85%**	85%	91%	**88%**
Q39. Patient was always able to discuss worries and fears with hospital staff while being treated as an outpatient or day case	573	**67%**	641	**71%**		**73%**	75%	82%	**78%**

Comparability tables

* Indicates where a score is not available due to suppression or a low base size.

** No score available for 2021.

▲ or ▼ Change 2021-2022: Indicates where 2022 score is significantly higher or lower than 2021 score.

Adjusted Score below Lower Expected Range

Adjusted Score between Upper and Lower Expected Ranges

Adjusted Score above Upper Expected Range

YOUR TREATMENT	Unadjusted Scores					Case Mix Adjusted Scores			National Score
	2021 n	2021 Score	2022 n	2022 Score	Change 2021-2022	2022 Score	Lower Expected Range	Upper Expected Range	
Q41_1. Beforehand patient completely had enough understandable information about surgery	346	**89%**	395	**86%**		**87%**	86%	92%	**89%**
Q41_2. Beforehand patient completely had enough understandable information about chemotherapy	361	**82%**	404	**81%**		**81%**	82%	89%	**85%**
Q41_3. Beforehand patient completely had enough understandable information about radiotherapy	167	**82%**	199	**83%**		**84%**	84%	93%	**88%**
Q41_4. Beforehand patient completely had enough understandable information about hormone therapy	102	**80%**	105	**75%**		**75%**	71%	87%	**79%**
Q41_5. Beforehand patient completely had enough understandable information about immunotherapy	88	**80%**	117	**79%**		**79%**	77%	91%	**84%**
Q42_1. Patient completely had enough understandable information about progress with surgery	341	**83%**	390	**82%**		**83%**	81%	88%	**85%**
Q42_2. Patient completely had enough understandable information about progress with chemotherapy	359	**79%**	406	**76%**		**76%**	75%	83%	**79%**
Q42_3. Patient completely had enough understandable information about progress with radiotherapy	166	**73%**	195	**78%**		**78%**	75%	86%	**81%**
Q42_4. Patient completely had enough understandable information about progress with hormone therapy	100	**73%**	106	**71%**		**70%**	64%	81%	**72%**
Q42_5. Patient completely had enough understandable information about progress with immunotherapy	90	**79%**	115	**76%**		**76%**	72%	87%	**80%**
Q43. Patient felt the length of waiting time at clinic and day unit for cancer treatment was about right	643	**66%**	727	**58%**	▼	**60%**	71%	85%	**78%**

IMMEDIATE AND LONG TERM SIDE EFFECTS	Unadjusted Scores					Case Mix Adjusted Scores			National Score
	2021 n	2021 Score	2022 n	2022 Score	Change 2021-2022	2022 Score	Lower Expected Range	Upper Expected Range	
Q44. Possible side effects from treatment were definitely explained in a way the patient could understand	634	**72%**	712	**71%**		**71%**	71%	77%	**74%**
Q45. Patient was always offered practical advice on dealing with any immediate side effects from treatment	612	**67%**	668	**62%**		**63%**	66%	73%	**69%**
Q46. Patient was given information that they could access about support in dealing with immediate side effects from treatment	502	**81%**	539	**83%**		**84%**	83%	89%	**86%**
Q47. Patient felt possible long-term side effects were definitely explained in a way they could understand in advance of their treatment	614	**57%**	680	**56%**		**55%**	55%	63%	**59%**
Q48. Patient was definitely able to discuss options for managing the impact of any long-term side effects	535	**48%**	594	**47%**		**47%**	48%	58%	**53%**

SUPPORT WHILE AT HOME	Unadjusted Scores					Case Mix Adjusted Scores			National Score
	2021 n	2021 Score	2022 n	2022 Score	Change 2021-2022	2022 Score	Lower Expected Range	Upper Expected Range	
Q49. Care team gave family, or someone close, all the information needed to help care for the patient at home	400	**55%**	458	**59%**		**59%**	53%	63%	**58%**
Q50. During treatment, the patient definitely got enough care and support at home from community or voluntary services	293	**40%**	310	**41%**		**42%**	45%	57%	**51%**

Comparability tables

* Indicates where a score is not available due to suppression or a low base size.

▲ or ▼ Change 2021-2022: Indicates where 2022 score is significantly higher or lower than 2021 score.

** No score available for 2021.

	Adjusted Score below Lower Expected Range
	Adjusted Score between Upper and Lower Expected Ranges
	Adjusted Score above Upper Expected Range

CARE FROM YOUR GP PRACTICE	Unadjusted Scores					Case Mix Adjusted Scores			National Score
	2021 n	2021 Score	2022 n	2022 Score	Change 2021-2022	2022 Score	Lower Expected Range	Upper Expected Range	
Q51. Patient definitely received the right amount of support from their GP practice during treatment	386	**39%**	434	**43%**		**43%**	39%	51%	**45%**
Q52. Patient has had a review of cancer care by GP practice	629	**20%**	685	**22%**		**19%**	18%	24%	**21%**

LIVING WITH AND BEYOND CANCER	Unadjusted Scores					Case Mix Adjusted Scores			National Score
	2021 n	2021 Score	2022 n	2022 Score	Change 2021-2022	2022 Score	Lower Expected Range	Upper Expected Range	
Q53. After treatment, the patient definitely could get enough emotional support at home from community or voluntary services	159	**23%**	183	**20%**		**21%**	24%	38%	**31%**
Q54. The right amount of information and support was offered to the patient between final treatment and the follow up appointment	287	**71%**	303	**74%**		**77%**	74%	83%	**78%**
Q55. Patient was given enough information about the possibility and signs of cancer coming back or spreading	535	**61%**	596	**58%**		**60%**	58%	66%	**62%**

YOUR OVERALL NHS CARE	Unadjusted Scores					Case Mix Adjusted Scores			National Score
	2021 n	2021 Score	2022 n	2022 Score	Change 2021-2022	2022 Score	Lower Expected Range	Upper Expected Range	
Q56. The whole care team worked well together	633	**90%**	691	**90%**		**90%**	87%	92%	**90%**
Q57. Administration of care was very good or good	654	**89%**	724	**88%**		**88%**	83%	90%	**87%**
Q58. Cancer research opportunities were discussed with patient	457	**62%**	494	**62%**		**59%**	33%	53%	**43%**
Q59. Patient's average rating of care scored from very poor to very good	633	**8.7**	705	**8.7**		**8.8**	8.7	9.0	**8.9**

Tumour type tables

| * | Indicates where a score is not available due to suppression or a low base size. |

SUPPORT FROM YOUR GP PRACTICE — Tumour Type

	Brain / CNS	Breast	Colorectal / LGT	Gynaecological	Haematological	Head and Neck	Lung	Prostate	Sarcoma	Skin	Upper Gastro	Urological	Other	All Cancers
Q2. Patient only spoke to primary care professional once or twice before cancer diagnosis	*	83%	63%	48%	54%	64%	53%	70%	*	*	48%	65%	63%	**63%**
Q3. Referral for diagnosis was explained in a way the patient could completely understand	*	74%	44%	65%	48%	56%	50%	66%	*	*	47%	64%	69%	**61%**

DIAGNOSTIC TESTS — Tumour Type

	Brain / CNS	Breast	Colorectal / LGT	Gynaecological	Haematological	Head and Neck	Lung	Prostate	Sarcoma	Skin	Upper Gastro	Urological	Other	All Cancers
Q5. Patient received all the information needed about the diagnostic test in advance	*	88%	98%	92%	92%	89%	78%	88%	*	*	84%	90%	95%	**90%**
Q6. Diagnostic test staff appeared to completely have all the information they needed about the patient	*	80%	78%	84%	84%	74%	63%	83%	*	*	76%	82%	86%	**81%**
Q7. Patient felt the length of time waiting for diagnostic test results was about right	*	73%	86%	75%	81%	74%	67%	73%	*	*	74%	78%	75%	**76%**
Q8. Diagnostic test results were explained in a way the patient could completely understand	*	74%	67%	80%	72%	68%	54%	78%	*	*	74%	75%	78%	**74%**
Q9. Enough privacy was always given to the patient when receiving diagnostic test results	*	97%	90%	98%	94%	84%	93%	96%	*	*	88%	84%	94%	**93%**

FINDING OUT THAT YOU HAD CANCER — Tumour Type

	Brain / CNS	Breast	Colorectal / LGT	Gynaecological	Haematological	Head and Neck	Lung	Prostate	Sarcoma	Skin	Upper Gastro	Urological	Other	All Cancers
Q12. Patient was told they could have a family member, carer or friend with them when told diagnosis	*	77%	76%	70%	78%	74%	86%	69%	*	*	66%	71%	78%	**75%**
Q13. Patient was definitely told sensitively that they had cancer	*	78%	66%	63%	78%	73%	79%	73%	*	*	67%	64%	70%	**72%**
Q14. Cancer diagnosis explained in a way the patient could completely understand	*	77%	73%	74%	67%	82%	57%	82%	*	*	74%	75%	75%	**74%**
Q15. Patient was definitely told about their diagnosis in an appropriate place	*	89%	80%	84%	85%	86%	90%	87%	*	*	76%	85%	89%	**86%**
Q16. Patient was told they could go back later for more information about their diagnosis	*	89%	81%	78%	80%	79%	81%	88%	*	*	67%	86%	79%	**82%**

Tumour type tables

*	Indicates where a score is not available due to suppression or a low base size.

SUPPORT FROM A MAIN CONTACT PERSON — Tumour Type

	Brain / CNS	Breast	Colorectal / LGT	Gynaecological	Haematological	Head and Neck	Lung	Prostate	Sarcoma	Skin	Upper Gastro	Urological	Other	All Cancers
Q17. Patient had a main point of contact within the care team	*	91%	98%	86%	99%	86%	82%	83%	*	*	86%	88%	89%	**90%**
Q18. Patient found it very or quite easy to contact their main contact person	*	69%	74%	82%	90%	87%	76%	70%	*	*	76%	64%	76%	**77%**
Q19. Patient found advice from main contact person was very or quite helpful	*	92%	98%	100%	99%	94%	90%	94%	*	*	90%	93%	94%	**95%**

DECIDING ON THE BEST TREATMENT — Tumour Type

	Brain / CNS	Breast	Colorectal / LGT	Gynaecological	Haematological	Head and Neck	Lung	Prostate	Sarcoma	Skin	Upper Gastro	Urological	Other	All Cancers
Q20. Treatment options were explained in a way the patient could completely understand	*	75%	81%	83%	83%	82%	50%	75%	*	*	67%	87%	80%	**77%**
Q21. Patient was definitely involved as much as they wanted to be in decisions about their treatment	*	70%	75%	69%	77%	59%	73%	87%	*	*	67%	82%	77%	**75%**
Q22. Family and/or carers were definitely involved as much as the patient wanted them to be in decisions about treatment options	*	80%	78%	81%	88%	94%	80%	86%	*	*	72%	63%	77%	**80%**
Q23. Patient could get further advice or a second opinion before making decisions about their treatment options	*	47%	59%	55%	62%	44%	50%	64%	*	*	45%	58%	48%	**53%**

CARE PLANNING — Tumour Type

	Brain / CNS	Breast	Colorectal / LGT	Gynaecological	Haematological	Head and Neck	Lung	Prostate	Sarcoma	Skin	Upper Gastro	Urological	Other	All Cancers
Q24. Patient was definitely able to have a discussion about their needs or concerns prior to treatment	*	71%	75%	79%	72%	65%	63%	70%	*	*	52%	64%	70%	**69%**
Q25. A member of their care team helped the patient create a care plan to address any needs or concerns	*	87%	91%	96%	98%	100%	100%	92%	*	*	90%	89%	92%	**92%**
Q26. Care team reviewed the patient's care plan with them to ensure it was up to date	*	95%	100%	100%	98%	*	100%	97%	*	*	100%	100%	100%	**98%**

SUPPORT FROM HOSPITAL STAFF — Tumour Type

	Brain / CNS	Breast	Colorectal / LGT	Gynaecological	Haematological	Head and Neck	Lung	Prostate	Sarcoma	Skin	Upper Gastro	Urological	Other	All Cancers
Q27. Staff provided the patient with relevant information on available support	*	94%	94%	90%	90%	95%	93%	88%	*	*	76%	88%	91%	**90%**
Q28. Patient definitely got the right level of support for their overall health and well being from hospital staff	*	67%	71%	67%	85%	77%	66%	66%	*	*	70%	75%	76%	**72%**
Q29. Patient was offered information about how to get financial help or benefits	*	65%	69%	45%	71%	29%	78%	47%	*	*	44%	43%	69%	**60%**

Tumour type tables

*   Indicates where a score is not available due to suppression or a low base size.

HOSPITAL CARE

	Brain / CNS	Breast	Colorectal / LGT	Gynaecological	Haematological	Head and Neck	Lung	Prostate	Sarcoma	Skin	Upper Gastro	Urological	Other	All Cancers
						Tumour Type								
Q31. Patient had confidence and trust in all of the team looking after them during their stay in hospital	*	70%	69%	79%	77%	80%	60%	83%	*	*	76%	70%	86%	**76%**
Q32. Patient's family, or someone close, was definitely able to talk to a member of the team looking after the patient in hospital	*	62%	73%	76%	73%	82%	58%	70%	*	*	67%	78%	73%	**70%**
Q33. Patient was always involved in decisions about their care and treatment whilst in hospital	*	65%	59%	66%	68%	71%	33%	71%	*	*	61%	73%	74%	**66%**
Q34. Patient was always able to get help from ward staff when needed	*	73%	77%	78%	72%	87%	53%	72%	*	*	81%	62%	86%	**75%**
Q35. Patient was always able to discuss worries and fears with hospital staff	*	63%	63%	64%	55%	60%	47%	71%	*	*	81%	48%	65%	**63%**
Q36. Hospital staff always did everything they could to help the patient control pain	*	90%	79%	86%	79%	92%	73%	92%	*	*	83%	71%	84%	**84%**
Q37. Patient was always treated with respect and dignity while in hospital	*	84%	83%	91%	85%	87%	80%	90%	*	*	92%	76%	94%	**87%**
Q38. Patient received easily understandable information about what they should or should not do after leaving hospital	*	90%	83%	78%	89%	80%	64%	83%	*	*	83%	81%	92%	**84%**
Q39. Patient was always able to discuss worries and fears with hospital staff while being treated as an outpatient or day case	*	70%	73%	65%	76%	76%	58%	72%	*	*	64%	72%	75%	**71%**

YOUR TREATMENT

	Brain / CNS	Breast	Colorectal / LGT	Gynaecological	Haematological	Head and Neck	Lung	Prostate	Sarcoma	Skin	Upper Gastro	Urological	Other	All Cancers
						Tumour Type								
Q41_1. Beforehand patient completely had enough understandable information about surgery	*	88%	92%	89%	83%	80%	75%	87%	*	*	89%	83%	78%	**86%**
Q41_2. Beforehand patient completely had enough understandable information about chemotherapy	*	74%	84%	86%	91%	*	68%	88%	*	*	69%	60%	90%	**81%**
Q41_3. Beforehand patient completely had enough understandable information about radiotherapy	*	82%	88%	*	92%	92%	*	91%	*	*	73%	*	90%	**83%**
Q41_4. Beforehand patient completely had enough understandable information about hormone therapy	*	71%	*	*	*	*	*	79%	*	*	*	*	78%	**75%**
Q41_5. Beforehand patient completely had enough understandable information about immunotherapy	*	73%	*	*	89%	*	56%	*	*	*	75%	100%	79%	**79%**
Q42_1. Patient completely had enough understandable information about progress with surgery	*	84%	86%	88%	85%	92%	67%	81%	*	*	82%	74%	79%	**82%**
Q42_2. Patient completely had enough understandable information about progress with chemotherapy	*	73%	82%	77%	84%	*	68%	71%	*	*	61%	40%	86%	**76%**
Q42_3. Patient completely had enough understandable information about progress with radiotherapy	*	77%	81%	*	83%	91%	70%	80%	*	*	45%	*	90%	**78%**
Q42_4. Patient completely had enough understandable information about progress with hormone therapy	*	64%	*	*	*	*	*	78%	*	*	*	*	75%	**71%**
Q42_5. Patient completely had enough understandable information about progress with immunotherapy	*	73%	*	*	88%	*	67%	*	*	*	63%	88%	79%	**76%**
Q43. Patient felt the length of waiting time at clinic and day unit for cancer treatment was about right	*	55%	63%	57%	65%	77%	50%	67%	*	*	54%	56%	49%	**58%**

Tumour type tables

*	Indicates where a score is not available due to suppression or a low base size.

IMMEDIATE AND LONG TERM SIDE EFFECTS — Tumour Type

	Brain / CNS	Breast	Colorectal / LGT	Gynaecological	Haematological	Head and Neck	Lung	Prostate	Sarcoma	Skin	Upper Gastro	Urological	Other	All Cancers
Q44. Possible side effects from treatment were definitely explained in a way the patient could understand	*	67%	74%	75%	69%	86%	63%	71%	*	*	60%	72%	76%	**71%**
Q45. Patient was always offered practical advice on dealing with any immediate side effects from treatment	*	61%	58%	63%	70%	84%	50%	54%	*	*	47%	67%	74%	**62%**
Q46. Patient was given information that they could access about support in dealing with immediate side effects from treatment	*	86%	77%	88%	90%	88%	68%	80%	*	*	64%	77%	90%	**83%**
Q47. Patient felt possible long-term side effects were definitely explained in a way they could understand in advance of their treatment	*	53%	55%	55%	58%	58%	54%	62%	*	*	50%	59%	54%	**56%**
Q48. Patient was definitely able to discuss options for managing the impact of any long-term side effects	*	46%	51%	52%	52%	53%	38%	44%	*	*	40%	45%	49%	**47%**

SUPPORT WHILE AT HOME — Tumour Type

	Brain / CNS	Breast	Colorectal / LGT	Gynaecological	Haematological	Head and Neck	Lung	Prostate	Sarcoma	Skin	Upper Gastro	Urological	Other	All Cancers
Q49. Care team gave family, or someone close, all the information needed to help care for the patient at home	*	56%	56%	63%	69%	64%	78%	59%	*	*	39%	56%	58%	**59%**
Q50. During treatment, the patient definitely got enough care and support at home from community or voluntary services	*	33%	40%	30%	45%	45%	54%	44%	*	*	35%	38%	49%	**41%**

CARE FROM YOUR GP PRACTICE — Tumour Type

	Brain / CNS	Breast	Colorectal / LGT	Gynaecological	Haematological	Head and Neck	Lung	Prostate	Sarcoma	Skin	Upper Gastro	Urological	Other	All Cancers
Q51. Patient definitely received the right amount of support from their GP practice during treatment	*	43%	45%	46%	50%	33%	32%	47%	*	*	33%	46%	42%	**43%**
Q52. Patient has had a review of cancer care by GP practice	*	25%	32%	16%	18%	28%	26%	22%	*	*	22%	18%	19%	**22%**

Tumour type tables

*	Indicates where a score is not available due to suppression or a low base size.

LIVING WITH AND BEYOND CANCER — Tumour Type

	Brain / CNS	Breast	Colorectal / LGT	Gynaecological	Haematological	Head and Neck	Lung	Prostate	Sarcoma	Skin	Upper Gastro	Urological	Other	All Cancers
Q53. After treatment, the patient definitely could get enough emotional support at home from community or voluntary services	*	16%	20%	21%	9%	*	*	19%	*	*	20%	15%	27%	**20%**
Q54. The right amount of information and support was offered to the patient between final treatment and the follow up appointment	*	69%	75%	77%	82%	79%	*	73%	*	*	75%	70%	71%	**74%**
Q55. Patient was given enough information about the possibility and signs of cancer coming back or spreading	*	50%	66%	67%	71%	47%	63%	54%	*	*	44%	61%	58%	**58%**

YOUR OVERALL NHS CARE — Tumour Type

	Brain / CNS	Breast	Colorectal / LGT	Gynaecological	Haematological	Head and Neck	Lung	Prostate	Sarcoma	Skin	Upper Gastro	Urological	Other	All Cancers
Q56. The whole care team worked well together	*	85%	89%	88%	98%	100%	89%	91%	*	*	83%	88%	92%	**90%**
Q57. Administration of care was very good or good	*	85%	91%	90%	99%	95%	90%	84%	*	*	81%	88%	88%	**88%**
Q58. Cancer research opportunities were discussed with patient	*	65%	49%	75%	68%	58%	31%	53%	*	*	61%	50%	69%	**62%**
Q59. Patient's average rating of care scored from very poor to very good	*	8.7	8.6	8.8	9.3	9.2	8.5	8.6	*	*	8.1	8.7	8.8	**8.7**

Age group tables

*	Indicates where a score is not available due to suppression or a low base size.

SUPPORT FROM YOUR GP PRACTICE

	Age								
	16 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 - 74	75 - 84	85+	**All**
Q2. Patient only spoke to primary care professional once or twice before cancer diagnosis	*	*	65%	80%	51%	61%	71%	*	**63%**
Q3. Referral for diagnosis was explained in a way the patient could completely understand	*	*	55%	64%	62%	62%	60%	45%	**61%**

DIAGNOSTIC TESTS

	Age								
	16 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 - 74	75 - 84	85+	**All**
Q5. Patient received all the information needed about the diagnostic test in advance	*	85%	92%	86%	92%	91%	90%	87%	**90%**
Q6. Diagnostic test staff appeared to completely have all the information they needed about the patient	*	69%	72%	78%	78%	84%	86%	67%	**81%**
Q7. Patient felt the length of time waiting for diagnostic test results was about right	*	57%	67%	73%	71%	78%	81%	89%	**76%**
Q8. Diagnostic test results were explained in a way the patient could completely understand	*	71%	67%	72%	73%	76%	74%	79%	**74%**
Q9. Enough privacy was always given to the patient when receiving diagnostic test results	*	86%	85%	89%	93%	95%	96%	95%	**93%**

FINDING OUT THAT YOU HAD CANCER

	Age								
	16 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 - 74	75 - 84	85+	**All**
Q12. Patient was told they could have a family member, carer or friend with them when told diagnosis	*	79%	63%	71%	76%	74%	79%	67%	**75%**
Q13. Patient was definitely told sensitively that they had cancer	*	64%	64%	71%	66%	77%	74%	71%	**72%**
Q14. Cancer diagnosis explained in a way the patient could completely understand	*	79%	70%	70%	75%	76%	73%	82%	**74%**
Q15. Patient was definitely told about their diagnosis in an appropriate place	*	79%	76%	84%	83%	88%	87%	86%	**86%**
Q16. Patient was told they could go back later for more information about their diagnosis	*	91%	97%	90%	78%	83%	79%	61%	**82%**

SUPPORT FROM A MAIN CONTACT PERSON

	Age								
	16 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 - 74	75 - 84	85+	**All**
Q17. Patient had a main point of contact within the care team	*	93%	94%	91%	92%	87%	90%	91%	**90%**
Q18. Patient found it very or quite easy to contact their main contact person	*	62%	64%	73%	75%	80%	78%	81%	**77%**
Q19. Patient found advice from main contact person was very or quite helpful	*	92%	86%	94%	92%	97%	97%	95%	**95%**

DECIDING ON THE BEST TREATMENT

	Age								
	16 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 - 74	75 - 84	85+	**All**
Q20. Treatment options were explained in a way the patient could completely understand	*	83%	76%	73%	77%	79%	77%	82%	**77%**
Q21. Patient was definitely involved as much as they wanted to be in decisions about their treatment	*	71%	56%	73%	74%	78%	79%	68%	**75%**
Q22. Family and/or carers were definitely involved as much as the patient wanted them to be in decisions about treatment options	*	75%	72%	80%	74%	85%	86%	60%	**80%**
Q23. Patient could get further advice or a second opinion before making decisions about their treatment options	*	60%	48%	53%	58%	52%	56%	*	**53%**

Age group tables

*	Indicates where a score is not available due to suppression or a low base size.

CARE PLANNING				Age					
	16 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 - 74	75 - 84	85+	**All**
Q24. Patient was definitely able to have a discussion about their needs or concerns prior to treatment	*	62%	63%	73%	68%	68%	73%	78%	**69%**
Q25. A member of their care team helped the patient create a care plan to address any needs or concerns	*	90%	92%	87%	94%	91%	96%	100%	**92%**
Q26. Care team reviewed the patient's care plan with them to ensure it was up to date	*	*	100%	100%	99%	97%	100%	100%	**98%**

SUPPORT FROM HOSPITAL STAFF				Age					
	16 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 - 74	75 - 84	85+	**All**
Q27. Staff provided the patient with relevant information on available support	*	93%	93%	91%	93%	88%	91%	88%	**90%**
Q28. Patient definitely got the right level of support for their overall health and well being from hospital staff	*	64%	56%	77%	70%	70%	80%	77%	**72%**
Q29. Patient was offered information about how to get financial help or benefits	*	*	63%	67%	67%	54%	50%	*	**60%**

HOSPITAL CARE				Age					
	16 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 - 74	75 - 84	85+	**All**
Q31. Patient had confidence and trust in all of the team looking after them during their stay in hospital	*	80%	74%	78%	77%	77%	72%	82%	**76%**
Q32. Patient's family, or someone close, was definitely able to talk to a member of the team looking after the patient in hospital	*	80%	47%	68%	71%	72%	75%	*	**70%**
Q33. Patient was always involved in decisions about their care and treatment whilst in hospital	*	70%	53%	80%	62%	64%	70%	82%	**66%**
Q34. Patient was always able to get help from ward staff when needed	*	80%	79%	85%	74%	74%	70%	90%	**75%**
Q35. Patient was always able to discuss worries and fears with hospital staff	*	80%	47%	73%	68%	58%	64%	40%	**63%**
Q36. Hospital staff always did everything they could to help the patient control pain	*	*	67%	90%	82%	86%	88%	*	**84%**
Q37. Patient was always treated with respect and dignity while in hospital	*	90%	74%	88%	90%	83%	90%	91%	**87%**
Q38. Patient received easily understandable information about what they should or should not do after leaving hospital	*	100%	71%	83%	89%	79%	88%	80%	**84%**
Q39. Patient was always able to discuss worries and fears with hospital staff while being treated as an outpatient or day case	*	50%	64%	67%	73%	72%	76%	55%	**71%**

Age group tables

*	Indicates where a score is not available due to suppression or a low base size.

YOUR TREATMENT

	Age								
	16 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 - 74	75 - 84	85+	**All**
Q41_1. Beforehand patient completely had enough understandable information about surgery	*	91%	90%	77%	86%	88%	89%	73%	**86%**
Q41_2. Beforehand patient completely had enough understandable information about chemotherapy	*	*	88%	73%	84%	76%	87%	90%	**81%**
Q41_3. Beforehand patient completely had enough understandable information about radiotherapy	*	*	91%	82%	84%	84%	80%	*	**83%**
Q41_4. Beforehand patient completely had enough understandable information about hormone therapy	*	*	*	71%	82%	76%	78%	*	**75%**
Q41_5. Beforehand patient completely had enough understandable information about immunotherapy	*	*	*	100%	65%	74%	86%	*	**79%**
Q42_1. Patient completely had enough understandable information about progress with surgery	*	73%	81%	80%	83%	81%	88%	80%	**82%**
Q42_2. Patient completely had enough understandable information about progress with chemotherapy	*	*	64%	71%	80%	79%	74%	*	**76%**
Q42_3. Patient completely had enough understandable information about progress with radiotherapy	*	*	90%	75%	84%	78%	70%	*	**78%**
Q42_4. Patient completely had enough understandable information about progress with hormone therapy	*	*	*	68%	77%	75%	68%	*	**71%**
Q42_5. Patient completely had enough understandable information about progress with immunotherapy	*	*	*	100%	61%	64%	93%	*	**76%**
Q43. Patient felt the length of waiting time at clinic and day unit for cancer treatment was about right	*	50%	41%	51%	55%	63%	59%	59%	**58%**

IMMEDIATE AND LONG TERM SIDE EFFECTS

	Age								
	16 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 - 74	75 - 84	85+	**All**
Q44. Possible side effects from treatment were definitely explained in a way the patient could understand	*	69%	64%	70%	75%	70%	71%	57%	**71%**
Q45. Patient was always offered practical advice on dealing with any immediate side effects from treatment	*	62%	55%	63%	66%	62%	62%	53%	**62%**
Q46. Patient was given information that they could access about support in dealing with immediate side effects from treatment	*	80%	78%	91%	81%	80%	88%	76%	**83%**
Q47. Patient felt possible long-term side effects were definitely explained in a way they could understand in advance of their treatment	*	62%	58%	57%	59%	52%	55%	47%	**56%**
Q48. Patient was definitely able to discuss options for managing the impact of any long-term side effects	*	58%	37%	50%	48%	44%	50%	64%	**47%**

SUPPORT WHILE AT HOME

	Age								
	16 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 - 74	75 - 84	85+	**All**
Q49. Care team gave family, or someone close, all the information needed to help care for the patient at home	*	54%	58%	48%	57%	61%	65%	69%	**59%**
Q50. During treatment, the patient definitely got enough care and support at home from community or voluntary services	*	*	32%	39%	43%	42%	45%	*	**41%**

CARE FROM YOUR GP PRACTICE

	Age								
	16 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 - 74	75 - 84	85+	**All**
Q51. Patient definitely received the right amount of support from their GP practice during treatment	*	*	52%	45%	38%	40%	55%	40%	**43%**
Q52. Patient has had a review of cancer care by GP practice	*	15%	34%	28%	21%	22%	17%	21%	**22%**

Age group tables

*	Indicates where a score is not available due to suppression or a low base size.

LIVING WITH AND BEYOND CANCER

	Age								
	16 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 - 74	75 - 84	85+	**All**
Q53. After treatment, the patient definitely could get enough emotional support at home from community or voluntary services	*	*	43%	10%	27%	17%	11%	*	**20%**
Q54. The right amount of information and support was offered to the patient between final treatment and the follow up appointment	*	70%	83%	72%	74%	72%	80%	50%	**74%**
Q55. Patient was given enough information about the possibility and signs of cancer coming back or spreading	*	69%	67%	55%	53%	57%	66%	65%	**58%**

YOUR OVERALL NHS CARE

	Age								
	16 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 - 74	75 - 84	85+	**All**
Q56. The whole care team worked well together	*	79%	97%	90%	93%	85%	94%	90%	**90%**
Q57. Administration of care was very good or good	*	71%	91%	91%	89%	86%	90%	91%	**88%**
Q58. Cancer research opportunities were discussed with patient	*	*	65%	57%	67%	60%	62%	60%	**62%**
Q59. Patient's average rating of care scored from very poor to very good	*	8.0	8.4	8.7	8.6	8.8	8.9	9.0	**8.7**

Male/Female/Non-binary/Other tables

*	Indicates where a score is not available due to suppression or a low base size.

SUPPORT FROM YOUR GP PRACTICE				Male/Female/Non-binary/Other			
	Female	Male	Non-binary	Prefer to self-describe	Prefer not to say	Not given	**All**
Q2. Patient only spoke to primary care professional once or twice before cancer diagnosis	62%	64%	*	*	*	57%	**63%**
Q3. Referral for diagnosis was explained in a way the patient could completely understand	65%	60%	*	*	*	41%	**61%**

DIAGNOSTIC TESTS				Male/Female/Non-binary/Other			
	Female	Male	Non-binary	Prefer to self-describe	Prefer not to say	Not given	**All**
Q5. Patient received all the information needed about the diagnostic test in advance	91%	90%	*	*	*	76%	**90%**
Q6. Diagnostic test staff appeared to completely have all the information they needed about the patient	80%	81%	*	*	*	90%	**81%**
Q7. Patient felt the length of time waiting for diagnostic test results was about right	74%	77%	*	*	*	80%	**76%**
Q8. Diagnostic test results were explained in a way the patient could completely understand	75%	72%	*	*	*	86%	**74%**
Q9. Enough privacy was always given to the patient when receiving diagnostic test results	94%	92%	*	*	*	95%	**93%**

FINDING OUT THAT YOU HAD CANCER				Male/Female/Non-binary/Other			
	Female	Male	Non-binary	Prefer to self-describe	Prefer not to say	Not given	**All**
Q12. Patient was told they could have a family member, carer or friend with them when told diagnosis	76%	74%	*	*	*	58%	**75%**
Q13. Patient was definitely told sensitively that they had cancer	71%	72%	*	*	*	80%	**72%**
Q14. Cancer diagnosis explained in a way the patient could completely understand	72%	77%	*	*	*	77%	**74%**
Q15. Patient was definitely told about their diagnosis in an appropriate place	87%	84%	*	*	*	87%	**86%**
Q16. Patient was told they could go back later for more information about their diagnosis	83%	81%	*	*	*	86%	**82%**

SUPPORT FROM A MAIN CONTACT PERSON				Male/Female/Non-binary/Other			
	Female	Male	Non-binary	Prefer to self-describe	Prefer not to say	Not given	**All**
Q17. Patient had a main point of contact within the care team	91%	89%	*	*	*	86%	**90%**
Q18. Patient found it very or quite easy to contact their main contact person	74%	79%	*	*	*	80%	**77%**
Q19. Patient found advice from main contact person was very or quite helpful	94%	96%	*	*	*	95%	**95%**

Male/Female/Non-binary/Other tables

*	Indicates where a score is not available due to suppression or a low base size.

DECIDING ON THE BEST TREATMENT

Male/Female/Non-binary/Other

	Female	Male	Non-binary	Prefer to self-describe	Prefer not to say	Not given	All
Q20. Treatment options were explained in a way the patient could completely understand	77%	78%	*	*	*	71%	**77%**
Q21. Patient was definitely involved as much as they wanted to be in decisions about their treatment	70%	80%	*	*	*	86%	**75%**
Q22. Family and/or carers were definitely involved as much as the patient wanted them to be in decisions about treatment options	78%	83%	*	*	*	77%	**80%**
Q23. Patient could get further advice or a second opinion before making decisions about their treatment options	49%	61%	*	*	*	38%	**53%**

CARE PLANNING

Male/Female/Non-binary/Other

	Female	Male	Non-binary	Prefer to self-describe	Prefer not to say	Not given	All
Q24. Patient was definitely able to have a discussion about their needs or concerns prior to treatment	70%	67%	*	*	*	81%	**69%**
Q25. A member of their care team helped the patient create a care plan to address any needs or concerns	91%	94%	*	*	*	100%	**92%**
Q26. Care team reviewed the patient's care plan with them to ensure it was up to date	98%	99%	*	*	*	100%	**98%**

SUPPORT FROM HOSPITAL STAFF

Male/Female/Non-binary/Other

	Female	Male	Non-binary	Prefer to self-describe	Prefer not to say	Not given	All
Q27. Staff provided the patient with relevant information on available support	90%	90%	*	*	*	86%	**90%**
Q28. Patient definitely got the right level of support for their overall health and well being from hospital staff	68%	77%	*	*	*	70%	**72%**
Q29. Patient was offered information about how to get financial help or benefits	62%	57%	*	*	*	45%	**60%**

Male/Female/Non-binary/Other tables

*	Indicates where a score is not available due to suppression or a low base size.

HOSPITAL CARE
Male/Female/Non-binary/Other

	Female	Male	Non-binary	Prefer to self-describe	Prefer not to say	Not given	All
Q31. Patient had confidence and trust in all of the team looking after them during their stay in hospital	71%	83%	*	*	*	64%	**76%**
Q32. Patient's family, or someone close, was definitely able to talk to a member of the team looking after the patient in hospital	68%	74%	*	*	*	70%	**70%**
Q33. Patient was always involved in decisions about their care and treatment whilst in hospital	65%	68%	*	*	*	69%	**66%**
Q34. Patient was always able to get help from ward staff when needed	73%	79%	*	*	*	64%	**75%**
Q35. Patient was always able to discuss worries and fears with hospital staff	59%	68%	*	*	*	64%	**63%**
Q36. Hospital staff always did everything they could to help the patient control pain	83%	88%	*	*	*	*	**84%**
Q37. Patient was always treated with respect and dignity while in hospital	85%	90%	*	*	*	79%	**87%**
Q38. Patient received easily understandable information about what they should or should not do after leaving hospital	83%	85%	*	*	*	92%	**84%**
Q39. Patient was always able to discuss worries and fears with hospital staff while being treated as an outpatient or day case	69%	75%	*	*	*	59%	**71%**

YOUR TREATMENT
Male/Female/Non-binary/Other

	Female	Male	Non-binary	Prefer to self-describe	Prefer not to say	Not given	All
Q41_1. Beforehand patient completely had enough understandable information about surgery	85%	86%	*	*	*	100%	**86%**
Q41_2. Beforehand patient completely had enough understandable information about chemotherapy	81%	81%	*	*	*	73%	**81%**
Q41_3. Beforehand patient completely had enough understandable information about radiotherapy	84%	83%	*	*	*	*	**83%**
Q41_4. Beforehand patient completely had enough understandable information about hormone therapy	71%	81%	*	*	*	*	**75%**
Q41_5. Beforehand patient completely had enough understandable information about immunotherapy	74%	85%	*	*	*	*	**79%**
Q42_1. Patient completely had enough understandable information about progress with surgery	83%	80%	*	*	*	92%	**82%**
Q42_2. Patient completely had enough understandable information about progress with chemotherapy	77%	77%	*	*	*	53%	**76%**
Q42_3. Patient completely had enough understandable information about progress with radiotherapy	80%	78%	*	*	*	*	**78%**
Q42_4. Patient completely had enough understandable information about progress with hormone therapy	66%	81%	*	*	*	*	**71%**
Q42_5. Patient completely had enough understandable information about progress with immunotherapy	73%	80%	*	*	*	*	**76%**
Q43. Patient felt the length of waiting time at clinic and day unit for cancer treatment was about right	53%	63%	*	*	*	72%	**58%**

Male/Female/Non-binary/Other tables

| * | Indicates where a score is not available due to suppression or a low base size. |

IMMEDIATE AND LONG TERM SIDE EFFECTS   Male/Female/Non-binary/Other

	Female	Male	Non-binary	Prefer to self-describe	Prefer not to say	Not given	All
Q44. Possible side effects from treatment were definitely explained in a way the patient could understand	68%	75%	*	*	*	56%	**71%**
Q45. Patient was always offered practical advice on dealing with any immediate side effects from treatment	65%	61%	*	*	*	43%	**62%**
Q46. Patient was given information that they could access about support in dealing with immediate side effects from treatment	86%	80%	*	*	*	65%	**83%**
Q47. Patient felt possible long-term side effects were definitely explained in a way they could understand in advance of their treatment	51%	63%	*	*	*	44%	**56%**
Q48. Patient was definitely able to discuss options for managing the impact of any long-term side effects	47%	49%	*	*	*	29%	**47%**

SUPPORT WHILE AT HOME   Male/Female/Non-binary/Other

	Female	Male	Non-binary	Prefer to self-describe	Prefer not to say	Not given	All
Q49. Care team gave family, or someone close, all the information needed to help care for the patient at home	57%	61%	*	*	*	50%	**59%**
Q50. During treatment, the patient definitely got enough care and support at home from community or voluntary services	37%	46%	*	*	*	55%	**41%**

CARE FROM YOUR GP PRACTICE   Male/Female/Non-binary/Other

	Female	Male	Non-binary	Prefer to self-describe	Prefer not to say	Not given	All
Q51. Patient definitely received the right amount of support from their GP practice during treatment	42%	47%	*	*	*	25%	**43%**
Q52. Patient has had a review of cancer care by GP practice	21%	23%	*	*	*	26%	**22%**

LIVING WITH AND BEYOND CANCER   Male/Female/Non-binary/Other

	Female	Male	Non-binary	Prefer to self-describe	Prefer not to say	Not given	All
Q53. After treatment, the patient definitely could get enough emotional support at home from community or voluntary services	21%	20%	*	*	*	0%	**20%**
Q54. The right amount of information and support was offered to the patient between final treatment and the follow up appointment	71%	79%	*	*	*	67%	**74%**
Q55. Patient was given enough information about the possibility and signs of cancer coming back or spreading	54%	63%	*	*	*	67%	**58%**

Male/Female/Non-binary/Other tables

*	Indicates where a score is not available due to suppression or a low base size.

YOUR OVERALL NHS CARE

Male/Female/Non-binary/Other

	Female	Male	Non-binary	Prefer to self-describe	Prefer not to say	Not given	All
Q56. The whole care team worked well together	88%	92%	*	*	*	90%	**90%**
Q57. Administration of care was very good or good	87%	90%	*	*	*	83%	**88%**
Q58. Cancer research opportunities were discussed with patient	63%	58%	*	*	*	75%	**62%**
Q59. Patient's average rating of care scored from very poor to very good	8.6	8.9	*	*	*	8.3	**8.7**

Ethnicity tables

*	Indicates where a score is not available due to suppression or a low base size.

SUPPORT FROM YOUR GP PRACTICE

	White	Mixed	Asian	Black	Other	Not given	All
				Ethnicity			
Q2. Patient only spoke to primary care professional once or twice before cancer diagnosis	71%	*	43%	46%	36%	56%	**63%**
Q3. Referral for diagnosis was explained in a way the patient could completely understand	66%	58%	61%	31%	71%	52%	**61%**

DIAGNOSTIC TESTS

	White	Mixed	Asian	Black	Other	Not given	All
				Ethnicity			
Q5. Patient received all the information needed about the diagnostic test in advance	91%	90%	95%	79%	94%	90%	**90%**
Q6. Diagnostic test staff appeared to completely have all the information they needed about the patient	82%	76%	83%	72%	75%	87%	**81%**
Q7. Patient felt the length of time waiting for diagnostic test results was about right	76%	73%	70%	73%	65%	89%	**76%**
Q8. Diagnostic test results were explained in a way the patient could completely understand	78%	55%	65%	62%	64%	85%	**74%**
Q9. Enough privacy was always given to the patient when receiving diagnostic test results	94%	77%	94%	93%	95%	94%	**93%**

FINDING OUT THAT YOU HAD CANCER

	White	Mixed	Asian	Black	Other	Not given	All
				Ethnicity			
Q12. Patient was told they could have a family member, carer or friend with them when told diagnosis	74%	76%	82%	69%	91%	65%	**75%**
Q13. Patient was definitely told sensitively that they had cancer	74%	64%	70%	70%	63%	69%	**72%**
Q14. Cancer diagnosis explained in a way the patient could completely understand	75%	68%	67%	68%	88%	82%	**74%**
Q15. Patient was definitely told about their diagnosis in an appropriate place	85%	86%	87%	88%	92%	82%	**86%**
Q16. Patient was told they could go back later for more information about their diagnosis	82%	81%	88%	76%	85%	80%	**82%**

SUPPORT FROM A MAIN CONTACT PERSON

	White	Mixed	Asian	Black	Other	Not given	All
				Ethnicity			
Q17. Patient had a main point of contact within the care team	90%	82%	91%	90%	90%	91%	**90%**
Q18. Patient found it very or quite easy to contact their main contact person	78%	72%	79%	67%	76%	76%	**77%**
Q19. Patient found advice from main contact person was very or quite helpful	95%	94%	94%	93%	100%	96%	**95%**

DECIDING ON THE BEST TREATMENT

	White	Mixed	Asian	Black	Other	Not given	All
				Ethnicity			
Q20. Treatment options were explained in a way the patient could completely understand	79%	73%	77%	67%	83%	78%	**77%**
Q21. Patient was definitely involved as much as they wanted to be in decisions about their treatment	76%	81%	76%	55%	88%	84%	**75%**
Q22. Family and/or carers were definitely involved as much as the patient wanted them to be in decisions about treatment options	82%	85%	79%	82%	56%	82%	**80%**
Q23. Patient could get further advice or a second opinion before making decisions about their treatment options	48%	63%	62%	51%	65%	65%	**53%**

Ethnicity tables

*	Indicates where a score is not available due to suppression or a low base size.

CARE PLANNING

			Ethnicity				
	White	Mixed	Asian	Black	Other	Not given	**All**
Q24. Patient was definitely able to have a discussion about their needs or concerns prior to treatment	68%	59%	69%	74%	79%	78%	**69%**
Q25. A member of their care team helped the patient create a care plan to address any needs or concerns	94%	80%	97%	87%	83%	94%	**92%**
Q26. Care team reviewed the patient's care plan with them to ensure it was up to date	98%	100%	100%	100%	100%	93%	**98%**

SUPPORT FROM HOSPITAL STAFF

			Ethnicity				
	White	Mixed	Asian	Black	Other	Not given	**All**
Q27. Staff provided the patient with relevant information on available support	90%	95%	93%	85%	91%	89%	**90%**
Q28. Patient definitely got the right level of support for their overall health and well being from hospital staff	73%	73%	69%	68%	72%	71%	**72%**
Q29. Patient was offered information about how to get financial help or benefits	62%	45%	59%	57%	58%	56%	**60%**

HOSPITAL CARE

			Ethnicity				
	White	Mixed	Asian	Black	Other	Not given	**All**
Q31. Patient had confidence and trust in all of the team looking after them during their stay in hospital	75%	67%	79%	75%	92%	75%	**76%**
Q32. Patient's family, or someone close, was definitely able to talk to a member of the team looking after the patient in hospital	70%	55%	73%	76%	58%	74%	**70%**
Q33. Patient was always involved in decisions about their care and treatment whilst in hospital	64%	55%	75%	69%	77%	65%	**66%**
Q34. Patient was always able to get help from ward staff when needed	75%	83%	71%	77%	85%	75%	**75%**
Q35. Patient was always able to discuss worries and fears with hospital staff	62%	82%	58%	67%	85%	57%	**63%**
Q36. Hospital staff always did everything they could to help the patient control pain	86%	*	80%	87%	85%	79%	**84%**
Q37. Patient was always treated with respect and dignity while in hospital	88%	75%	83%	86%	92%	86%	**87%**
Q38. Patient received easily understandable information about what they should or should not do after leaving hospital	84%	67%	88%	80%	92%	85%	**84%**
Q39. Patient was always able to discuss worries and fears with hospital staff while being treated as an outpatient or day case	74%	44%	71%	70%	64%	64%	**71%**

Ethnicity tables

*	Indicates where a score is not available due to suppression or a low base size.

YOUR TREATMENT

			Ethnicity				
	White	Mixed	Asian	Black	Other	Not given	**All**
Q41_1. Beforehand patient completely had enough understandable information about surgery	85%	100%	90%	76%	92%	92%	**86%**
Q41_2. Beforehand patient completely had enough understandable information about chemotherapy	80%	75%	87%	76%	89%	82%	**81%**
Q41_3. Beforehand patient completely had enough understandable information about radiotherapy	83%	*	88%	83%	*	88%	**83%**
Q41_4. Beforehand patient completely had enough understandable information about hormone therapy	79%	*	58%	*	*	*	**75%**
Q41_5. Beforehand patient completely had enough understandable information about immunotherapy	80%	*	*	*	*	*	**79%**
Q42_1. Patient completely had enough understandable information about progress with surgery	81%	83%	87%	75%	92%	85%	**82%**
Q42_2. Patient completely had enough understandable information about progress with chemotherapy	76%	69%	77%	75%	89%	71%	**76%**
Q42_3. Patient completely had enough understandable information about progress with radiotherapy	76%	*	88%	92%	*	79%	**78%**
Q42_4. Patient completely had enough understandable information about progress with hormone therapy	74%	*	58%	*	*	*	**71%**
Q42_5. Patient completely had enough understandable information about progress with immunotherapy	76%	*	*	*	*	*	**76%**
Q43. Patient felt the length of waiting time at clinic and day unit for cancer treatment was about right	57%	41%	59%	65%	50%	61%	**58%**

IMMEDIATE AND LONG TERM SIDE EFFECTS

			Ethnicity				
	White	Mixed	Asian	Black	Other	Not given	**All**
Q44. Possible side effects from treatment were definitely explained in a way the patient could understand	72%	52%	76%	62%	76%	70%	**71%**
Q45. Patient was always offered practical advice on dealing with any immediate side effects from treatment	63%	43%	69%	57%	83%	56%	**62%**
Q46. Patient was given information that they could access about support in dealing with immediate side effects from treatment	82%	80%	91%	79%	90%	76%	**83%**
Q47. Patient felt possible long-term side effects were definitely explained in a way they could understand in advance of their treatment	52%	52%	63%	61%	83%	61%	**56%**
Q48. Patient was definitely able to discuss options for managing the impact of any long-term side effects	47%	40%	53%	41%	50%	49%	**47%**

SUPPORT WHILE AT HOME

			Ethnicity				
	White	Mixed	Asian	Black	Other	Not given	**All**
Q49. Care team gave family, or someone close, all the information needed to help care for the patient at home	56%	56%	69%	55%	76%	53%	**59%**
Q50. During treatment, the patient definitely got enough care and support at home from community or voluntary services	38%	*	48%	28%	50%	55%	**41%**

CARE FROM YOUR GP PRACTICE

			Ethnicity				
	White	Mixed	Asian	Black	Other	Not given	**All**
Q51. Patient definitely received the right amount of support from their GP practice during treatment	44%	40%	46%	49%	24%	43%	**43%**
Q52. Patient has had a review of cancer care by GP practice	18%	33%	36%	21%	24%	32%	**22%**

Ethnicity tables

*	Indicates where a score is not available due to suppression or a low base size.

LIVING WITH AND BEYOND CANCER	Ethnicity						
	White	Mixed	Asian	Black	Other	Not given	**All**
Q53. After treatment, the patient definitely could get enough emotional support at home from community or voluntary services	18%	*	28%	5%	*	27%	**20%**
Q54. The right amount of information and support was offered to the patient between final treatment and the follow up appointment	75%	85%	68%	63%	73%	76%	**74%**
Q55. Patient was given enough information about the possibility and signs of cancer coming back or spreading	59%	45%	60%	49%	52%	65%	**58%**

YOUR OVERALL NHS CARE	Ethnicity						
	White	Mixed	Asian	Black	Other	Not given	**All**
Q56. The whole care team worked well together	90%	85%	97%	88%	84%	87%	**90%**
Q57. Administration of care was very good or good	88%	82%	94%	89%	88%	84%	**88%**
Q58. Cancer research opportunities were discussed with patient	61%	53%	67%	60%	53%	66%	**62%**
Q59. Patient's average rating of care scored from very poor to very good	8.8	8.3	8.7	8.7	8.2	8.4	**8.7**

IMD quintile tables

*	Indicates where a score is not available due to suppression or a low base size.

SUPPORT FROM YOUR GP PRACTICE			IMD Quintile				
	1 (most deprived)	2	3	4	5 (least deprived)	Non-England	**All**
Q2. Patient only spoke to primary care professional once or twice before cancer diagnosis	64%	56%	62%	66%	76%	*	**63%**
Q3. Referral for diagnosis was explained in a way the patient could completely understand	54%	63%	64%	63%	58%	*	**61%**

DIAGNOSTIC TESTS			IMD Quintile				
	1 (most deprived)	2	3	4	5 (least deprived)	Non-England	**All**
Q5. Patient received all the information needed about the diagnostic test in advance	85%	91%	93%	89%	90%	*	**90%**
Q6. Diagnostic test staff appeared to completely have all the information they needed about the patient	79%	78%	82%	83%	84%	*	**81%**
Q7. Patient felt the length of time waiting for diagnostic test results was about right	72%	76%	75%	78%	77%	*	**76%**
Q8. Diagnostic test results were explained in a way the patient could completely understand	67%	70%	73%	78%	84%	*	**74%**
Q9. Enough privacy was always given to the patient when receiving diagnostic test results	90%	95%	92%	94%	94%	*	**93%**

FINDING OUT THAT YOU HAD CANCER			IMD Quintile				
	1 (most deprived)	2	3	4	5 (least deprived)	Non-England	**All**
Q12. Patient was told they could have a family member, carer or friend with them when told diagnosis	70%	77%	72%	74%	78%	*	**75%**
Q13. Patient was definitely told sensitively that they had cancer	68%	75%	72%	72%	70%	*	**72%**
Q14. Cancer diagnosis explained in a way the patient could completely understand	76%	76%	72%	73%	76%	*	**74%**
Q15. Patient was definitely told about their diagnosis in an appropriate place	89%	87%	87%	83%	82%	*	**86%**
Q16. Patient was told they could go back later for more information about their diagnosis	83%	83%	83%	82%	77%	*	**82%**

SUPPORT FROM A MAIN CONTACT PERSON			IMD Quintile				
	1 (most deprived)	2	3	4	5 (least deprived)	Non-England	**All**
Q17. Patient had a main point of contact within the care team	90%	91%	92%	86%	90%	*	**90%**
Q18. Patient found it very or quite easy to contact their main contact person	64%	76%	78%	81%	81%	*	**77%**
Q19. Patient found advice from main contact person was very or quite helpful	95%	94%	94%	97%	95%	*	**95%**

IMD quintile tables

*	Indicates where a score is not available due to suppression or a low base size.

DECIDING ON THE BEST TREATMENT

	1 (most deprived)	2	3	4	5 (least deprived)	Non-England	All
Q20. Treatment options were explained in a way the patient could completely understand	75%	78%	77%	75%	81%	*	**77%**
Q21. Patient was definitely involved as much as they wanted to be in decisions about their treatment	70%	75%	73%	77%	79%	*	**75%**
Q22. Family and/or carers were definitely involved as much as the patient wanted them to be in decisions about treatment options	71%	82%	76%	83%	87%	*	**80%**
Q23. Patient could get further advice or a second opinion before making decisions about their treatment options	63%	56%	46%	51%	52%	*	**53%**

CARE PLANNING

	1 (most deprived)	2	3	4	5 (least deprived)	Non-England	All
Q24. Patient was definitely able to have a discussion about their needs or concerns prior to treatment	66%	69%	68%	68%	78%	*	**69%**
Q25. A member of their care team helped the patient create a care plan to address any needs or concerns	89%	95%	94%	87%	96%	*	**92%**
Q26. Care team reviewed the patient's care plan with them to ensure it was up to date	100%	96%	100%	98%	100%	*	**98%**

SUPPORT FROM HOSPITAL STAFF

	1 (most deprived)	2	3	4	5 (least deprived)	Non-England	All
Q27. Staff provided the patient with relevant information on available support	88%	92%	90%	92%	86%	*	**90%**
Q28. Patient definitely got the right level of support for their overall health and well being from hospital staff	78%	75%	70%	69%	68%	*	**72%**
Q29. Patient was offered information about how to get financial help or benefits	61%	68%	59%	54%	34%	*	**60%**

HOSPITAL CARE

	1 (most deprived)	2	3	4	5 (least deprived)	Non-England	All
Q31. Patient had confidence and trust in all of the team looking after them during their stay in hospital	83%	80%	69%	75%	73%	*	**76%**
Q32. Patient's family, or someone close, was definitely able to talk to a member of the team looking after the patient in hospital	74%	69%	70%	68%	72%	*	**70%**
Q33. Patient was always involved in decisions about their care and treatment whilst in hospital	67%	67%	69%	64%	60%	*	**66%**
Q34. Patient was always able to get help from ward staff when needed	78%	73%	78%	72%	75%	*	**75%**
Q35. Patient was always able to discuss worries and fears with hospital staff	62%	71%	63%	54%	57%	*	**63%**
Q36. Hospital staff always did everything they could to help the patient control pain	83%	87%	80%	81%	91%	*	**84%**
Q37. Patient was always treated with respect and dignity while in hospital	91%	87%	85%	87%	85%	*	**87%**
Q38. Patient received easily understandable information about what they should or should not do after leaving hospital	74%	85%	89%	86%	82%	*	**84%**
Q39. Patient was always able to discuss worries and fears with hospital staff while being treated as an outpatient or day case	72%	71%	67%	73%	76%	*	**71%**

IMD quintile tables

*	Indicates where a score is not available due to suppression or a low base size.

YOUR TREATMENT

	IMD Quintile						
	1 (most deprived)	2	3	4	5 (least deprived)	Non-England	**All**
Q41_1. Beforehand patient completely had enough understandable information about surgery	88%	88%	82%	82%	94%	*	**86%**
Q41_2. Beforehand patient completely had enough understandable information about chemotherapy	88%	82%	80%	76%	79%	*	**81%**
Q41_3. Beforehand patient completely had enough understandable information about radiotherapy	81%	84%	80%	80%	100%	*	**83%**
Q41_4. Beforehand patient completely had enough understandable information about hormone therapy	64%	85%	77%	75%	65%	*	**75%**
Q41_5. Beforehand patient completely had enough understandable information about immunotherapy	75%	77%	78%	75%	95%	*	**79%**
Q42_1. Patient completely had enough understandable information about progress with surgery	84%	78%	87%	79%	85%	*	**82%**
Q42_2. Patient completely had enough understandable information about progress with chemotherapy	78%	78%	78%	75%	67%	*	**76%**
Q42_3. Patient completely had enough understandable information about progress with radiotherapy	82%	79%	76%	79%	76%	*	**78%**
Q42_4. Patient completely had enough understandable information about progress with hormone therapy	64%	80%	73%	64%	67%	*	**71%**
Q42_5. Patient completely had enough understandable information about progress with immunotherapy	70%	79%	71%	79%	79%	*	**76%**
Q43. Patient felt the length of waiting time at clinic and day unit for cancer treatment was about right	61%	60%	52%	61%	55%	*	**58%**

IMMEDIATE AND LONG TERM SIDE EFFECTS

	IMD Quintile						
	1 (most deprived)	2	3	4	5 (least deprived)	Non-England	**All**
Q44. Possible side effects from treatment were definitely explained in a way the patient could understand	67%	73%	73%	67%	73%	*	**71%**
Q45. Patient was always offered practical advice on dealing with any immediate side effects from treatment	61%	66%	62%	61%	59%	*	**62%**
Q46. Patient was given information that they could access about support in dealing with immediate side effects from treatment	85%	83%	87%	81%	76%	*	**83%**
Q47. Patient felt possible long-term side effects were definitely explained in a way they could understand in advance of their treatment	70%	59%	54%	49%	46%	*	**56%**
Q48. Patient was definitely able to discuss options for managing the impact of any long-term side effects	49%	53%	47%	43%	38%	*	**47%**

SUPPORT WHILE AT HOME

	IMD Quintile						
	1 (most deprived)	2	3	4	5 (least deprived)	Non-England	**All**
Q49. Care team gave family, or someone close, all the information needed to help care for the patient at home	63%	64%	55%	57%	50%	*	**59%**
Q50. During treatment, the patient definitely got enough care and support at home from community or voluntary services	35%	45%	47%	35%	32%	*	**41%**

CARE FROM YOUR GP PRACTICE

	IMD Quintile						
	1 (most deprived)	2	3	4	5 (least deprived)	Non-England	**All**
Q51. Patient definitely received the right amount of support from their GP practice during treatment	41%	42%	42%	48%	44%	*	**43%**
Q52. Patient has had a review of cancer care by GP practice	26%	24%	16%	22%	22%	*	**22%**

IMD quintile tables

*	Indicates where a score is not available due to suppression or a low base size.

LIVING WITH AND BEYOND CANCER — IMD Quintile

	1 (most deprived)	2	3	4	5 (least deprived)	Non-England	All
Q53. After treatment, the patient definitely could get enough emotional support at home from community or voluntary services	33%	22%	14%	15%	12%	*	**20%**
Q54. The right amount of information and support was offered to the patient between final treatment and the follow up appointment	68%	72%	75%	75%	76%	*	**74%**
Q55. Patient was given enough information about the possibility and signs of cancer coming back or spreading	50%	56%	67%	54%	61%	*	**58%**

YOUR OVERALL NHS CARE — IMD Quintile

	1 (most deprived)	2	3	4	5 (least deprived)	Non-England	All
Q56. The whole care team worked well together	93%	90%	91%	89%	87%	*	**90%**
Q57. Administration of care was very good or good	92%	90%	88%	87%	83%	*	**88%**
Q58. Cancer research opportunities were discussed with patient	66%	60%	58%	66%	59%	*	**62%**
Q59. Patient's average rating of care scored from very poor to very good	8.7	8.8	8.7	8.6	8.7	*	**8.7**

Long term condition status tables

*	Indicates where a score is not available due to suppression or a low base size.

SUPPORT FROM YOUR GP PRACTICE

	Long term condition status			
	Yes	No	Not given	**All**
Q2. Patient only spoke to primary care professional once or twice before cancer diagnosis	59%	69%	56%	**63%**
Q3. Referral for diagnosis was explained in a way the patient could completely understand	61%	62%	61%	**61%**

DIAGNOSTIC TESTS

	Long term condition status			
	Yes	No	Not given	**All**
Q5. Patient received all the information needed about the diagnostic test in advance	88%	94%	87%	**90%**
Q6. Diagnostic test staff appeared to completely have all the information they needed about the patient	79%	84%	81%	**81%**
Q7. Patient felt the length of time waiting for diagnostic test results was about right	75%	75%	81%	**76%**
Q8. Diagnostic test results were explained in a way the patient could completely understand	70%	79%	87%	**74%**
Q9. Enough privacy was always given to the patient when receiving diagnostic test results	93%	93%	92%	**93%**

FINDING OUT THAT YOU HAD CANCER

	Long term condition status			
	Yes	No	Not given	**All**
Q12. Patient was told they could have a family member, carer or friend with them when told diagnosis	73%	76%	74%	**75%**
Q13. Patient was definitely told sensitively that they had cancer	70%	73%	77%	**72%**
Q14. Cancer diagnosis explained in a way the patient could completely understand	72%	77%	82%	**74%**
Q15. Patient was definitely told about their diagnosis in an appropriate place	86%	86%	82%	**86%**
Q16. Patient was told they could go back later for more information about their diagnosis	80%	85%	82%	**82%**

SUPPORT FROM A MAIN CONTACT PERSON

	Long term condition status			
	Yes	No	Not given	**All**
Q17. Patient had a main point of contact within the care team	87%	95%	91%	**90%**
Q18. Patient found it very or quite easy to contact their main contact person	76%	78%	71%	**77%**
Q19. Patient found advice from main contact person was very or quite helpful	94%	95%	94%	**95%**

DECIDING ON THE BEST TREATMENT

	Long term condition status			
	Yes	No	Not given	**All**
Q20. Treatment options were explained in a way the patient could completely understand	75%	81%	79%	**77%**
Q21. Patient was definitely involved as much as they wanted to be in decisions about their treatment	73%	78%	79%	**75%**
Q22. Family and/or carers were definitely involved as much as the patient wanted them to be in decisions about treatment options	78%	86%	76%	**80%**
Q23. Patient could get further advice or a second opinion before making decisions about their treatment options	50%	57%	62%	**53%**

Long term condition status tables

*	Indicates where a score is not available due to suppression or a low base size.

CARE PLANNING	Long term condition status			
	Yes	No	Not given	**All**
Q24. Patient was definitely able to have a discussion about their needs or concerns prior to treatment	67%	72%	78%	**69%**
Q25. A member of their care team helped the patient create a care plan to address any needs or concerns	92%	92%	96%	**92%**
Q26. Care team reviewed the patient's care plan with them to ensure it was up to date	98%	99%	95%	**98%**

SUPPORT FROM HOSPITAL STAFF	Long term condition status			
	Yes	No	Not given	**All**
Q27. Staff provided the patient with relevant information on available support	90%	93%	77%	**90%**
Q28. Patient definitely got the right level of support for their overall health and well being from hospital staff	71%	75%	70%	**72%**
Q29. Patient was offered information about how to get financial help or benefits	55%	70%	41%	**60%**

HOSPITAL CARE	Long term condition status			
	Yes	No	Not given	**All**
Q31. Patient had confidence and trust in all of the team looking after them during their stay in hospital	71%	85%	75%	**76%**
Q32. Patient's family, or someone close, was definitely able to talk to a member of the team looking after the patient in hospital	66%	77%	72%	**70%**
Q33. Patient was always involved in decisions about their care and treatment whilst in hospital	64%	69%	74%	**66%**
Q34. Patient was always able to get help from ward staff when needed	72%	80%	83%	**75%**
Q35. Patient was always able to discuss worries and fears with hospital staff	60%	66%	71%	**63%**
Q36. Hospital staff always did everything they could to help the patient control pain	84%	85%	81%	**84%**
Q37. Patient was always treated with respect and dignity while in hospital	83%	92%	92%	**87%**
Q38. Patient received easily understandable information about what they should or should not do after leaving hospital	82%	88%	87%	**84%**
Q39. Patient was always able to discuss worries and fears with hospital staff while being treated as an outpatient or day case	71%	73%	62%	**71%**

Long term condition status tables

*	Indicates where a score is not available due to suppression or a low base size.

YOUR TREATMENT	Long term condition status			
	Yes	No	Not given	**All**
Q41_1. Beforehand patient completely had enough understandable information about surgery	85%	88%	86%	**86%**
Q41_2. Beforehand patient completely had enough understandable information about chemotherapy	80%	84%	77%	**81%**
Q41_3. Beforehand patient completely had enough understandable information about radiotherapy	79%	89%	100%	**83%**
Q41_4. Beforehand patient completely had enough understandable information about hormone therapy	72%	79%	*	**75%**
Q41_5. Beforehand patient completely had enough understandable information about immunotherapy	82%	73%	*	**79%**
Q42_1. Patient completely had enough understandable information about progress with surgery	81%	83%	86%	**82%**
Q42_2. Patient completely had enough understandable information about progress with chemotherapy	75%	79%	69%	**76%**
Q42_3. Patient completely had enough understandable information about progress with radiotherapy	76%	83%	80%	**78%**
Q42_4. Patient completely had enough understandable information about progress with hormone therapy	68%	74%	*	**71%**
Q42_5. Patient completely had enough understandable information about progress with immunotherapy	77%	75%	*	**76%**
Q43. Patient felt the length of waiting time at clinic and day unit for cancer treatment was about right	59%	54%	69%	**58%**

IMMEDIATE AND LONG TERM SIDE EFFECTS	Long term condition status			
	Yes	No	Not given	**All**
Q44. Possible side effects from treatment were definitely explained in a way the patient could understand	67%	77%	69%	**71%**
Q45. Patient was always offered practical advice on dealing with any immediate side effects from treatment	61%	65%	63%	**62%**
Q46. Patient was given information that they could access about support in dealing with immediate side effects from treatment	80%	88%	77%	**83%**
Q47. Patient felt possible long-term side effects were definitely explained in a way they could understand in advance of their treatment	55%	59%	44%	**56%**
Q48. Patient was definitely able to discuss options for managing the impact of any long-term side effects	46%	51%	33%	**47%**

SUPPORT WHILE AT HOME	Long term condition status			
	Yes	No	Not given	**All**
Q49. Care team gave family, or someone close, all the information needed to help care for the patient at home	57%	63%	50%	**59%**
Q50. During treatment, the patient definitely got enough care and support at home from community or voluntary services	38%	45%	56%	**41%**

CARE FROM YOUR GP PRACTICE	Long term condition status			
	Yes	No	Not given	**All**
Q51. Patient definitely received the right amount of support from their GP practice during treatment	41%	51%	29%	**43%**
Q52. Patient has had a review of cancer care by GP practice	22%	21%	28%	**22%**

Long term condition status tables

*	Indicates where a score is not available due to suppression or a low base size.

LIVING WITH AND BEYOND CANCER	Long term condition status			
	Yes	No	Not given	All
Q53. After treatment, the patient definitely could get enough emotional support at home from community or voluntary services	17%	27%	17%	20%
Q54. The right amount of information and support was offered to the patient between final treatment and the follow up appointment	69%	81%	75%	74%
Q55. Patient was given enough information about the possibility and signs of cancer coming back or spreading	54%	64%	62%	58%

YOUR OVERALL NHS CARE	Long term condition status			
	Yes	No	Not given	All
Q56. The whole care team worked well together	89%	91%	91%	90%
Q57. Administration of care was very good or good	88%	89%	82%	88%
Q58. Cancer research opportunities were discussed with patient	61%	63%	60%	62%
Q59. Patient's average rating of care scored from very poor to very good	8.6	8.9	8.6	8.7

Year on Year Charts

* Indicates where a score is not available due to suppression or a low base size.	The scores are unadjusted and based on England scores only.

SUPPORT FROM YOUR GP PRACTICE

Q2. Patient only spoke to primary care professional once or twice before cancer diagnosis

67% 2021	**63%** 2022

Q3. Referral for diagnosis was explained in a way the patient could completely understand

59% 2021	**61%** 2022

DIAGNOSTIC TESTS

Q5. Patient received all the information needed about the diagnostic test in advance

92% 2021	**90%** 2022

Q6. Diagnostic test staff appeared to completely have all the information they needed about the patient

76% 2021	**81%** 2022

Q7. Patient felt the length of time waiting for diagnostic test results was about right

78% 2021	**76%** 2022

Year on Year Charts

> * Indicates where a score is not available due to suppression or a low base size.
>
> The scores are unadjusted and based on England scores only.

Q8. Diagnostic test results were explained in a way the patient could completely understand

- 2021: 72%
- 2022: 74%

Q9. Enough privacy was always given to the patient when receiving diagnostic test results

- 2021: 91%
- 2022: 93%

FINDING OUT THAT YOU HAD CANCER

Q12. Patient was told they could have a family member, carer or friend with them when told diagnosis

- 2021: 68%
- 2022: 75%

Q13. Patient was definitely told sensitively that they had cancer

- 2021: 72%
- 2022: 72%

Q14. Cancer diagnosis explained in a way the patient could completely understand

- 2021: 73%
- 2022: 74%

Year on Year Charts

* Indicates where a score is not available due to suppression or a low base size.

The scores are unadjusted and based on England scores only.

Q15. Patient was definitely told about their diagnosis in an appropriate place

2021	2022
83%	86%

Q16. Patient was told they could go back later for more information about their diagnosis

2021	2022
82%	82%

SUPPORT FROM A MAIN CONTACT PERSON

Q17. Patient had a main point of contact within the care team

2021	2022
91%	90%

Q18. Patient found it very or quite easy to contact their main contact person

2021	2022
78%	76%

Q19. Patient found advice from main contact person was very or quite helpful

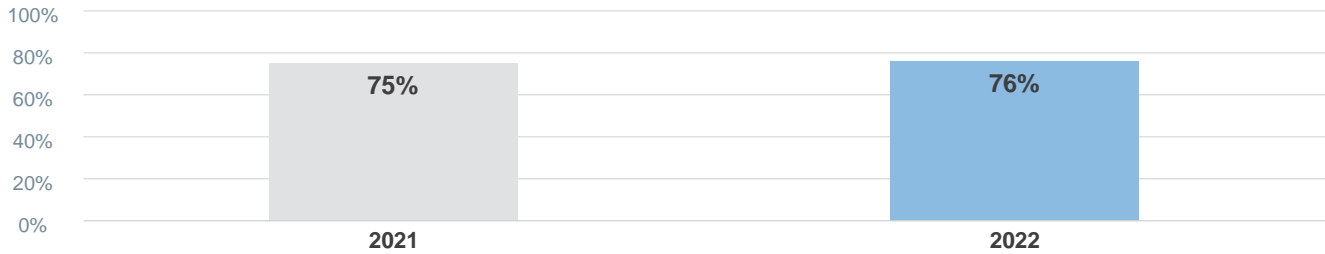| 2021	2022
94%	95%
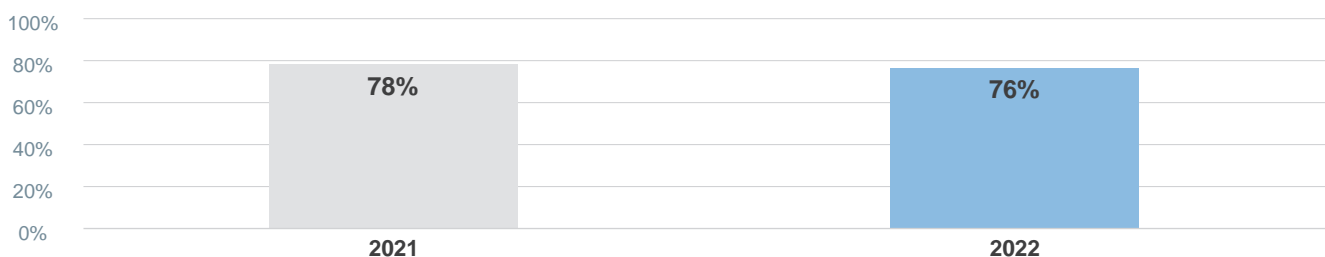
Year on Year Charts

* Indicates where a score is not available due to suppression or a low base size.	The scores are unadjusted and based on England scores only.

DECIDING ON THE BEST TREATMENT

Q20. Treatment options were explained in a way the patient could completely understand

	2021	2022
	77%	77%

Q21. Patient was definitely involved as much as they wanted to be in decisions about their treatment

	2021	2022
	73%	75%

Q22. Family and/or carers were definitely involved as much as the patient wanted them to be in decisions about treatment options

	2021	2022
	73%	80%

Q23. Patient could get further advice or a second opinion before making decisions about their treatment options

	2021	2022
	53%	53%

CARE PLANNING

Q24. Patient was definitely able to have a discussion about their needs or concerns prior to treatment

	2021	2022
	69%	69%

Year on Year Charts

* Indicates where a score is not available due to suppression or a low base size.	The scores are unadjusted and based on England scores only.

Q25. A member of their care team helped the patient create a care plan to address any needs or concerns

	2021	2022
	90%	92%

Q26. Care team reviewed the patient's care plan with them to ensure it was up to date

	2021	2022
	99%	98%

SUPPORT FROM HOSPITAL STAFF

Q27. Staff provided the patient with relevant information on available support

	2021	2022
	89%	90%

Q28. Patient definitely got the right level of support for their overall health and well being from hospital staff

	2021	2022
	71%	72%

Q29. Patient was offered information about how to get financial help or benefits

	2021	2022
	65%	60%

Year on Year Charts

* Indicates where a score is not available due to suppression or a low base size.	The scores are unadjusted and based on England scores only.

HOSPITAL CARE

Q31. Patient had confidence and trust in all of the team looking after them during their stay in hospital

2021	2022
75%	76%

Q32. Patient's family, or someone close, was definitely able to talk to a member of the team looking after the patient in hospital

2021	2022
58%	70%

Q33. Patient was always involved in decisions about their care and treatment whilst in hospital

2021	2022
68%	66%

Q34. Patient was always able to get help from ward staff when needed

2021	2022
74%	75%

Q35. Patient was always able to discuss worries and fears with hospital staff

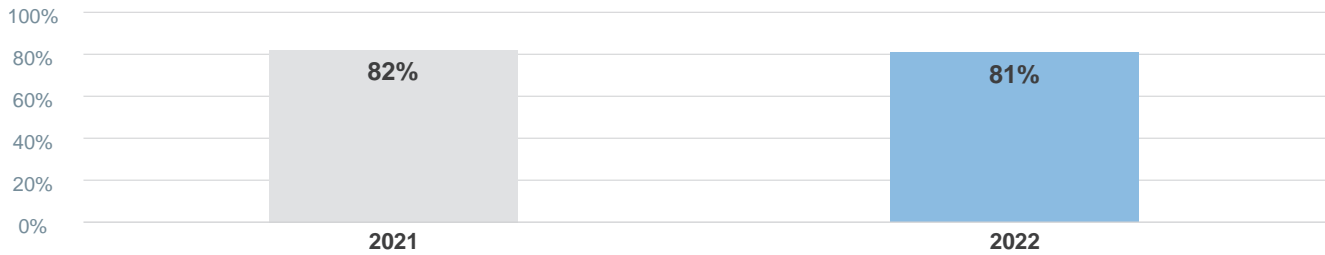| 2021	2022
61%	63%

Year on Year Charts

*	Indicates where a score is not available due to suppression or a low base size.

The scores are unadjusted and based on England scores only.

Q36. Hospital staff always did everything they could to help the patient control pain

2021	2022
81%	84%

Q37. Patient was always treated with respect and dignity while in hospital

2021	2022
85%	87%

Q38. Patient received easily understandable information about what they should or should not do after leaving hospital

2021	2022
88%	84%

Q39. Patient was always able to discuss worries and fears with hospital staff while being treated as an outpatient or day case

2021	2022
67%	71%

YOUR TREATMENT

Q41_1. Beforehand patient completely had enough understandable information about surgery

2021	2022
89%	86%
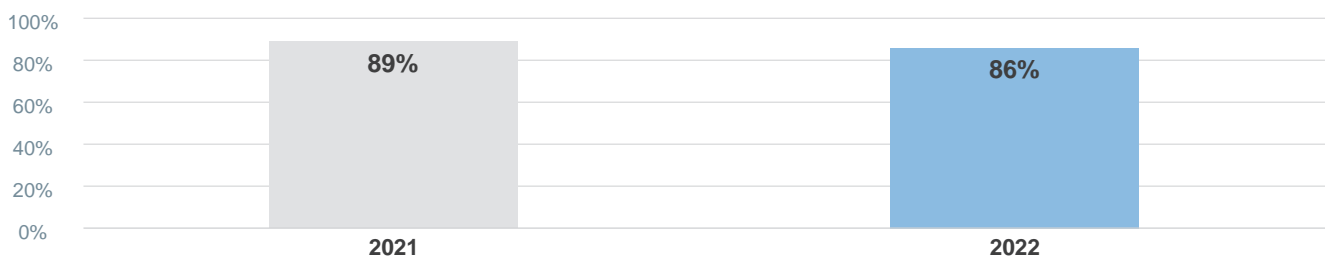
Year on Year Charts

* Indicates where a score is not available due to suppression or a low base size.	The scores are unadjusted and based on England scores only.

Q41_2. Beforehand patient completely had enough understandable information about chemotherapy

	2021	2022
	82%	81%

Q41_3. Beforehand patient completely had enough understandable information about radiotherapy

	2021	2022
	82%	83%

Q41_4. Beforehand patient completely had enough understandable information about hormone therapy

	2021	2022
	80%	75%

Q41_5. Beforehand patient completely had enough understandable information about immunotherapy

	2021	2022
	80%	79%

Q42_1. Patient completely had enough understandable information about progress with surgery

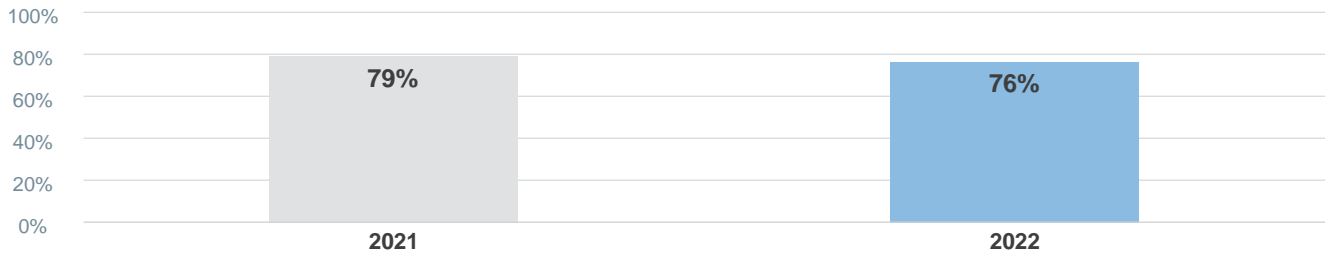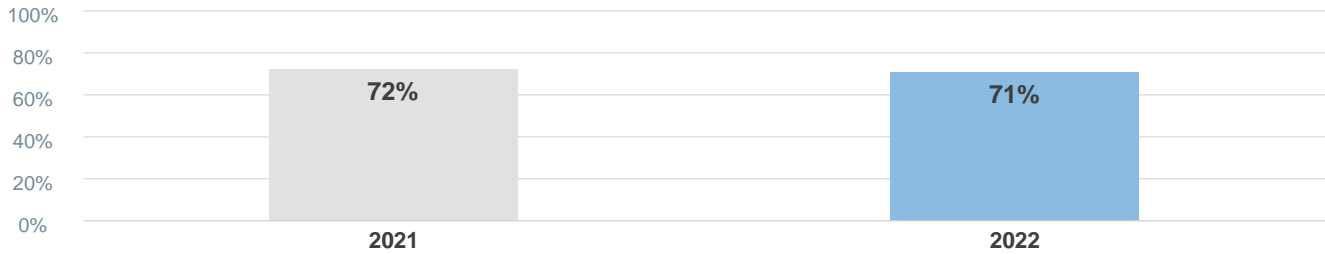|	2021	2022
	83%	82%
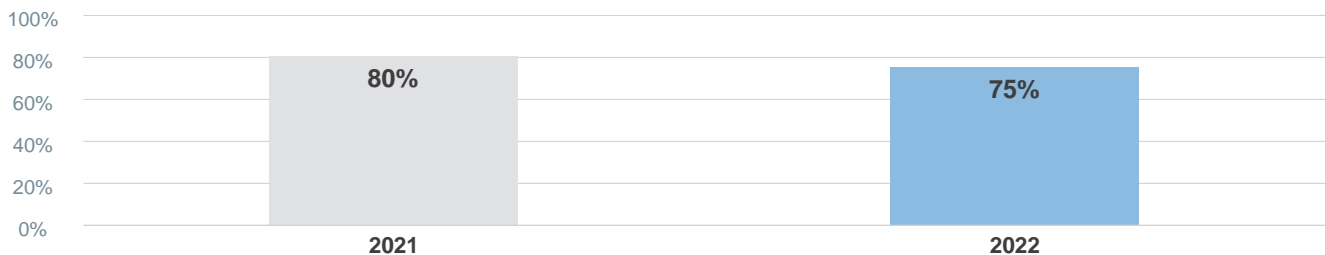
Year on Year Charts

*	Indicates where a score is not available due to suppression or a low base size.	The scores are unadjusted and based on England scores only.

Q42_2. Patient completely had enough understandable information about progress with chemotherapy

	2021	2022
	79%	76%

Q42_3. Patient completely had enough understandable information about progress with radiotherapy

	2021	2022
	73%	78%

Q42_4. Patient completely had enough understandable information about progress with hormone therapy

	2021	2022
	73%	71%

Q42_5. Patient completely had enough understandable information about progress with immunotherapy

	2021	2022
	79%	76%

Q43. Patient felt the length of waiting time at clinic and day unit for cancer treatment was about right

	2021	2022
	66%	58%

Year on Year Charts

* Indicates where a score is not available due to suppression or a low base size.	The scores are unadjusted and based on England scores only.

IMMEDIATE AND LONG TERM SIDE EFFECTS

Q44. Possible side effects from treatment were definitely explained in a way the patient could understand

2021	2022
72%	71%

Q45. Patient was always offered practical advice on dealing with any immediate side effects from treatment

2021	2022
67%	62%

Q46. Patient was given information that they could access about support in dealing with immediate side effects from treatment

2021	2022
81%	83%

Q47. Patient felt possible long-term side effects were definitely explained in a way they could understand in advance of their treatment

2021	2022
57%	56%

Q48. Patient was definitely able to discuss options for managing the impact of any long-term side effects

2021	2022
48%	47%

Year on Year Charts

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SUPPORT WHILE AT HOME

Q49. Care team gave family, or someone close, all the information needed to help care for the patient at home

2021	2022
55%	59%

Q50. During treatment, the patient definitely got enough care and support at home from community or voluntary services

2021	2022
40%	41%

CARE FROM YOUR GP PRACTICE

Q51. Patient definitely received the right amount of support from their GP practice during treatment

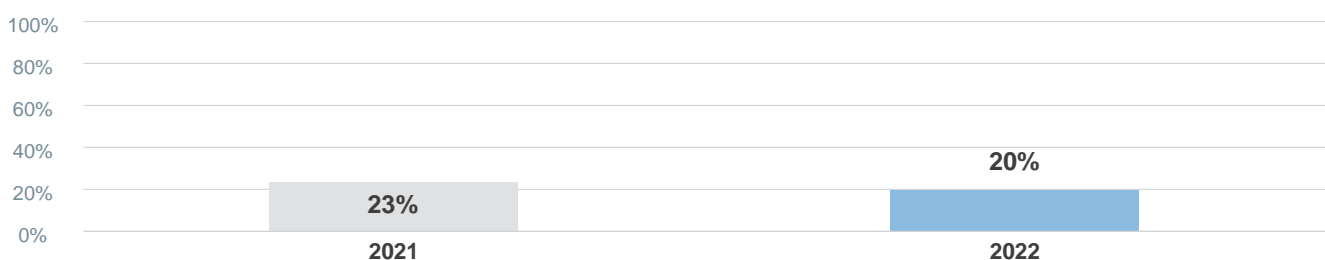| 2021	2022
39%	43%

Q52. Patient has had a review of cancer care by GP practice

2021	2022
20%	22%

LIVING WITH AND BEYOND CANCER

Q53. After treatment, the patient definitely could get enough emotional support at home from community or voluntary services

2021	2022
23%	20%

Year on Year Charts

* Indicates where a score is not available due to suppression or a low base size.	The scores are unadjusted and based on England scores only.

Q54. The right amount of information and support was offered to the patient between final treatment and the follow up appointment

2021	2022
71%	74%

Q55. Patient was given enough information about the possibility and signs of cancer coming back or spreading

2021	2022
61%	58%

YOUR OVERALL NHS CARE

Q56. The whole care team worked well together

2021	2022
90%	90%

Q57. Administration of care was very good or good

2021	2022
89%	88%

Q58. Cancer research opportunities were discussed with patient

2021	2022
62%	62%
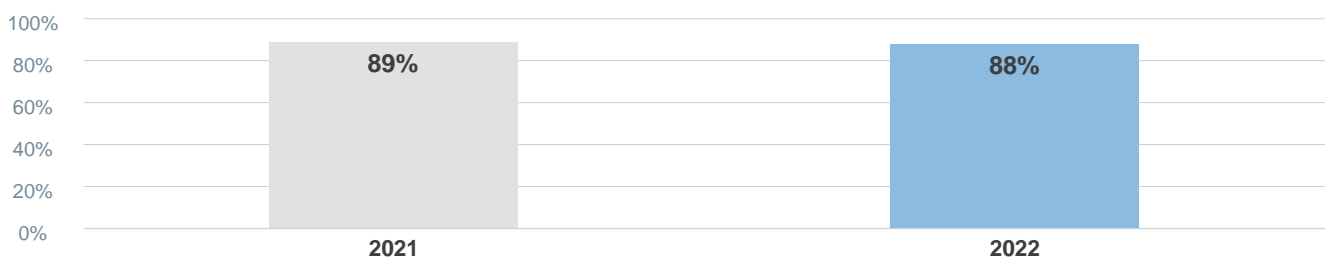
Year on Year Charts

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Q59. Patient's average rating of care scored from very poor to very good